

## Girl Scout Experience Box | Frequently Asked Questions

The Girl Scout Experience Box (GSEB) provides new Daisy troop leaders in participating councils with a monthly supply box that includes everything they need to have fun and fulfilling troop meetings. This complimentary resource will follow the [Daisy First Year Troop Plan](#) and be delivered directly to one troop leader per troop. Contact [overseascustomer@girlscouts.org](mailto:overseascustomer@girlscouts.org) to learn more!

### The Basics

#### What is the Girl Scout Experience Box?

The Girl Scout Experience Box is a new program to provide leaders of first-year Girl Scout Daisy (grades K-1 in the 2024/2025 school year) troops with an amazing resource. Starting in September 2024, new Daisy troop leaders in select USAGSO communities will receive a monthly supply box filled with step-by-step instructions, ready-to-go supplies, and thoughtful script suggestions. This complimentary resource will follow the [Daisy First Year Troop Plan](#) and be delivered directly to troop leaders.

#### What comes in the box?

Each box contains a meeting guide with activity outlines and thoughtful script suggestions. Supplies needed to complete each activity, such as kid-friendly scissors, crayons, and paper plates, are also included. You'll have everything you need to feel confident leading your Girl Scout meeting and build a stock of durable supplies you can use in future meetings!

#### Are all Daisy troops at USA Girl Scouts Overseas eligible to participate?

For the 2024-25 Girl Scout Year, USA Girl Scouts Overseas will pilot the Girl Scout Experience Box with select communities in **Germany, Guam, Japan, and the U.S. Virgin Islands**. As you know, international shipping is challenging, and we want to learn from a small group of communities before considering potential expansion in the future.

#### Which communities are participating in the pilot?

Germany – All 1<sup>st</sup> year Daisy troops at Ansbach, Baumholder, Grafenwoehr, Hohenfels, Kaiserslautern, Ramstein, Spangdahlem, Stuttgart, and Wiesbaden

Guam – All 1<sup>st</sup> year Daisy troops on Guam

Japan – All 1<sup>st</sup> year Daisy troops at Atsugi, Camp Courtney, Camp Zama, Camp Foster, Kadena, Kinser, Misawa, Iwakuni, Yokota, Yokosuka, Sasebo

US Virgin Islands – All 1<sup>st</sup> year Daisy troops on St. Thomas and St. Croix

#### Are the boxes available in languages other than English?

Yes! We're thrilled to offer the Girl Scout Experience Box in English and Spanish. You can request Spanish materials on the order form.

### **How can I get started?**

If you are located in one of the pilot communities in Germany, Guam, Japan, or the U.S. Virgin Islands and want to start a new Daisy troop, simply complete our [new troop request](#) to get your Girl Scout Daisy troop started, and we'll be in touch with next steps!

If you live in one of the pilot communities and already have a 1<sup>st</sup> year Daisy troop that has qualified for the pilot (by having at least 4 registered Daisies and 1 troop leader in your troop) send an e-mail to [overseascustomer@girlscouts.org](mailto:overseascustomer@girlscouts.org) and we'll send you the link to sign up for your Girl Scout Experience Boxes.

### **My troop isn't a first-year Daisy troop. Can we still participate?**

The Girl Scout Experience Box is built to support the [Daisy First Year Troop Plan](#), so the program isn't appropriate for other program levels. We encourage you to chat with your Overseas Committee Management Team about all the resources available to volunteers to help you create an awesome troop year.

### **Are all new Daisy troops required to participate?**

No, troops are not required to participate.

### **Can I just buy the boxes?**

No, the Girl Scout Experience Box is a complimentary resource for new Daisy troop leaders, and boxes are not for sale.

### **How much does it cost?**

Girl Scout Experience Boxes are complimentary and provided at no cost to eligible volunteers.

## **Details for Participating Troops**

### **What are the requirements to participate?**

This is for new Daisy troops that include Girl Scouts entering kindergarten and/or first grade in the 2024/2025 school year and are participating together for the first time. To receive your first box, each new Daisy troop must:

- be in one of our pilot communities in Germany, Guam, Japan, or U.S. Virgin Islands
- register at least four new Daisy Girl Scouts and one adult volunteer; and
- complete the required order form, available from your council.

Unsure if your troop is in a pilot community? Reach out to [overseascustomer@girlscouts.org](mailto:overseascustomer@girlscouts.org)

### **Where and when will my boxes be delivered?**

Boxes will be delivered to the address on the troop leaders myGS account. **For participants in Germany and Japan, please make sure your APO address is listed as your current address**

**on your myGS account.** If you need help updating your address please e-mail [overseascustomer@girlscouts.org](mailto:overseascustomer@girlscouts.org) Boxes will begin shipping in September 2024 to troops who have met the eligibility requirements.

### **What should I do with my troop while I wait for my first box to arrive?**

This is a great time to get to know your Girl Scouts and their families! Find time to play together at a local park, check out community-led events and camps, or try one of our [Girl Scout activities](#).

### **How many Girl Scouts will I receive supplies for? What if I add more Girl Scouts to my troop?**

Each box contains enough supplies to serve all Girl Scouts in your troop, and likely some extra supplies you can save for future meetings. Troop registration counts are updated with each shipment, so you'll have enough supplies as your troop grows. Want to invite more friends to join the fun? Use the "Invite Friends" link on the My Troop(s) tab in [myGS](#)! You can also access additional Daisy specific recruitment resources [here](#).

### **Will I receive all the boxes?**

Every troop will receive the Welcome Box first, followed by the next box in the series. Each box is sent for a limited amount of time. Participating troops will receive up to seven boxes, in addition to their Welcome Box. To receive all the boxes, your troop needs to sign up by October 4, 2024.

### **Can I skip a box or change the order in which I receive them?**

No, we're not able to change the order in which you receive your boxes. You may, however, choose to use them in a different order, add other programming your Girl Scouts are interested in, or wait to use a box at a different time of year. Have more questions about planning your troop year? Please reach out to your community's membership manager or [overseascustomer@girlscouts.org](mailto:overseascustomer@girlscouts.org) —they are there to support you!

## **Additional Questions**

### **I haven't received any boxes. What do I do?**

Please be patient, overseas shipping is not always fast. If you haven't received a box within five weeks after your order, please reach out to [overseascustomer@girlscouts.org](mailto:overseascustomer@girlscouts.org) who can support with shipping issues—they are here to help!

### **I have feedback about the boxes. Who can I talk to?**

We appreciate it! Please [contact us](#) to share your thoughts.