

Digital Cookie®

Training Material Index for LBB Council Volunteers

Registration Tip Sheets

Volunteer Login	Forgot Password/ Password Reset	Unlock Account	No Registration Email
			

Site Use

Service Unit Access		Troop Dashboard		Troop Site Setup/Links	
Tip Sheet		Tip Sheet	Video	Tip Sheet	Video
					
Troop Booths		Troop Refunding Orders		Troop Cheers	
Tip Sheet	Video	Tip Sheet	Video	Tip Sheet	
					

Mobile App

Tip Sheet	Video
	

Digital Cookie Customer Support Help

Digital Cookie Registration & Account Information Support

Contact Customer Support with Registration Issue	Contact Customer Support with Account Information Issue
	

Digital Cookie Website (Site set up • Reports • Customer list • viewing orders • Mobile App, etc.)



Click the customer support button for step-by-step instructions, tutorials, videos, tip sheets, and chat live with a representative or submit a support request for additional assistance.

Direct Shipped & In-Person Delivery Order Inquiries

Order Status Page	Contact Customer Support with an Order Issue
	

Other

Contact Customer Support with Other Questions	Provide Feedback to Customer Support	
		

eBudde™ Site Help

(Access • Registration • Apps • Submitting Troop Initial Order • Signing up for Booths • Tech Issues, etc.)

Contact USA Girl Scouts Overseas at overseascustomer@girlscouts.org.