

girl scouts usa girl scouts overseas



2025-2026 Girl Scout Cookie Program®

Troop Cookie Program Guide





Table of Contents

Cookie Sales Checklist (September-April)

Section I: USAGSO Cookie Basics

About the Program

- About the Girl Scout Cookie Program & Cookie Calendar 2025-2026
- Cookie Theme & Exploremores
- Meet the Cookies: Varieties and Pricing
- Eligibility & Ways to Participate
- Proceeds
- Donations

Girl Engagement

- Inspire Cookie Entrepreneurs
- Troop Proceeds
- Cookie Rally
- Girl Rewards
- Patches and Cookie Rally Kit Shop
- Navigating Ways to Participate
- Marketing
- Cookie Booth Essentials

Your Role as a Volunteer

- Your role as Troop Volunteer
- Volunteer Requirements & Trainings
- Planning for the Cookie Sale
- Ways to Sell
- Cookies Do's & Don'ts

Cookie Systems Basics

- Cookie System Basics
- eBudde Basics
- Digital Cookie Basics

Section II: Cookie Sales

Before Sales- Get Ready and Set!

- eBudde Setup
- Digital Cookie Setup
- Booth Sales Setup

During Sales-Go!

- Transferring Cookies
- Crediting Girls for Cookies Sold
- Manage Your Digital Cookie Sales

After Sales- Wrap up

- Submitting Girl Rewards
- Cookie Program Evaluation

Section III: Training Material Index

- eBudde Training Material Index
- Digital Cookie Training Material Index- Volunteers
- Digital Cookie Training Material Index- Caregivers/Girls
- Digital Cookie Training templates (coming soon!)

Appendix

- Cookie Sales Checklist (September-April)
- Girl Permission Form
- Opt-out Girl Rewards Agreement Form
- Troop Cookie Training Outline
- Cookie Transfer Form
- Resources at Glance



COOKIE SALES CHECKLIST (SEPTEMBER-APRIL)

Before Sales- Get Ready! (September-December)	
☐ Learn about the Cookie Program. Read Section I of the OCMT Cookie Guide & Complete your Cookie Trainings in gsLearn.	
☐ Submit OCMT Cookie Materials Order Form (Required to receive sample cookies and print materials.) Due September 30.	
☐ Submit Cookie Program Community Level Troop Request Form to manage cookie sales on a community level. Due October 10.	
\square Obtain local approval to sell.	
☐ <u>Place your cookie order</u> (in-person cookie sales only). Due October 17.	
☐ Log into <u>eBudde</u> & verify information. Starting December 1.	
□ <u>Place your cookie order (</u> USVI only). Due December 9.	
□ Schedule and plan a parent meeting, volunteer meeting, and Cookie Rally!	
marana, and coome many.	
Before Sales- Get Set! (January)	
Before Sales- Get Set! (January) □ Log into <u>Digital Cookie</u> to verify information &	
Before Sales- Get Set! (January) □ Log into Digital Cookie to verify information & setup troop links. Starting January 2. □ Submit Digital Cookie Girl Delivery Activation Form	
Before Sales- Get Set! (January) □ Log into Digital Cookie to verify information & setup troop links. Starting January 2. □ Submit Digital Cookie Girl Delivery Activation Form by January 5 (in-person cookie sales only) □ Begin taking Digital Cookie Direct ship and Girl Delivery Pre-Orders! Starting January 6 th (12:00 AM	
Before Sales- Get Set! (January) □ Log into Digital Cookie to verify information & setup troop links. Starting January 2. □ Submit Digital Cookie Girl Delivery Activation Form by January 5 (in-person cookie sales only) □ Begin taking Digital Cookie Direct ship and Girl Delivery Pre-Orders! Starting January 6 th (12:00 AM CST) □ Pickup cookies and report lost/missing cookies (in-	
Before Sales- Get Set! (January) □ Log into Digital Cookie to verify information & setup troop links. Starting January 2. □ Submit Digital Cookie Girl Delivery Activation Form by January 5 (in-person cookie sales only) □ Begin taking Digital Cookie Direct ship and Girl Delivery Pre-Orders! Starting January 6 th (12:00 AM CST) □ Pickup cookies and report lost/missing cookies (in-person cookie sales only) □ Submit the Recipe for a Successful Cookie Program notification form to earn additional proceeds. Due	

☐ Begin Cookie Booth & In-Person Sales! (in-person

cookie sales only). Starting January 30

During Sales- Go! (February-March) □ Manage your Cookie Booths in eBudde (in-person cookie sales only). □ Bling your booth for National Girl Scout Cookie Weekend. February 20-22. □ Credit girls with their cookie sales in eBudde. Due March 15 After Sales- Wrap-up (March-April) □ Submit Girl Rewards in eBudde. Due March 27. □ Submit the OCMT Cookie Closeout Form to officially close out your cookie season. Due March 31 (or 2 weeks after your cookie sales end date) □ Check Final Invoice and remit/receive payment. Due April 10.

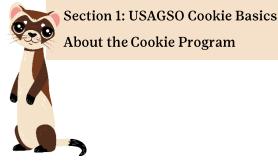
USAGSO's 2026 Girl Scout Cookie Program Sale Dates:

☐ Submit Cookie Program Evaluation Form to

USAGSO. Due April 17.

January 6: Digital Cookie Direct Ship Girl Delivery Preorders Begin January 30 to March 15: In-person Cookie Sales Begin





THE GIRL SCOUT COOKIE PROGRAM

The Girl Scout Cookie Program prepares girls with the business smarts they need to take on the world! The Girl Scout Cookie Program is the largest girl-led entrepreneurial program in the world. Much more than a fundraiser, it's a unique, hands-on way for girls to develop five essential skills that are core to the Girl Scout Leadership Program: Goal setting, Decision-making, Money management, People skills and Business ethics.

USAGSO's 2026 Girl Scout Cookie Program Sale Dates: January 6: Digital Cookie Direct Ship and Girl Delivery Preorders Begin January 30 to March 15: In-person Cookie Sales Begin

Cookie Calendar

September 2025

30: Submit OCMT Cookie Materials Order Form (Required to receive sample cookies and printed materials) - OCMT

October 2025

1: USVI cookie pre-orders start

8: Cookie Workshop live - REGISTER HERE

10: Cookie Bite eNewsletter

Submit Cookie Program Community Level Troop Request Form for cookie booths on a community level

11: eBudde access available (in-person volunteers only, girls will be uploaded in

December)

17: Cookie orders due to USAGSO

November 2025

14: Cookie Bite eNewsletter

December 2025

1: All remaining volunteers and girls uploaded into eBudde

2: USVI pre-orders end

9: USVI Cookie orders due to USAGSO

12: Cookie Bite eNewsletter





Section 1: USAGSO Cookie Basics About the Cookie Program

January 2026

2: Volunteer and Parent/Girl access Digital Cookie (CST)

5: Submit Digital Cookie Girl Delivery Activation Form

6: Digital Cookie Direct Ship and Girl Delivery Preorders **BEGIN** (12:00 AM CST) GSUSA Cookie Season Launch – 'Unbox the Future' Campaign

9: Cookie Bite eNewsletter

23: Opt-out of Girl Rewards in eBudde for additional proceeds
Complete your Recipe for Sucess and submit notification form to earn additional cookie proceeds/coupons (OCMT Only)

30: In-person Cookie Sales **BEGIN**

February 2026

13: Cookie Bite eNewsletter

20-22: National Girl Scout Cookie Weekend

March 2026

13: Cookie Bite Newsletter15: All cookie sales END

27: Submit girl rewards in eBudde

31: Cookie Closeout Form due to USAGSO

April 2026

3: Cookie final invoices due to communities

10: Cookie Bite Newsletter

Cookie payments due to USAGSO

17: Cookie Program Evaluation Form due to USAGSO

Only applies to in-person cookie selling communities.



With each new cookie season, Girl Scout entrepreneurs know it's about more than just the cookies—it's about being BRAVE enough to make their pitch, FIERCE enough to smash their biggest goals, and having loads of cookie FUN while doing it!

This guide is designed to help you empower every Girl Scout, from new cookie entrepreneurs planning their first cookie booth to experienced entrepreneurs boosting their social media marketing strategies to reach more consumers.

There's no limit to what Girl Scouts can achieve. With your support, this cookie season promises to be BRAVE, FIERCE and oh-so-FUN!

Troop volunteers model leadership

It's a fact: Cookie season couldn't happen without the hard work of our volunteers. You serve as a model for Girl Scouts developing important leadership skills. **Thank you for serving as a Troop Volunteer!**





LittleBrownie.com

One-stop shop for cookie season resources

Resources on LittleBrownie.com help make things easy. Find QR codes throughout the manual to guide you to specific print and digital resources.





INTRODUCING







2025–2026 Girl Scout Cookies®

All our cookies have...

- · NO High-Fructose Corn Syrup
- · NO Partially Hydrogenated Oils (PHOs)
- · Zero Grams Trans Fat per Serving
- · RSPO Certified (Mass Balance) Palm Oil
- · Halal Certification

The World's Most Flavorful Lineup















Adventurefuls®

· Real Cocoa

Indulgent brownie-inspired cookies with caramel flavored crème and a hint of sea salt



Lemon-Ups®

NATURALLY FLAVORED WITH OTHER NATURAL FLAVORS

Crispy lemon flavored cookies with inspiring messages to lift your spirits Approximately 12 cookies per 6.2 oz. pkg. (U)D

Trefoils[®]

Iconic shortbread cookies inspired by the original Girl Scout recipe Approximately 38 cookies per 9 oz. pkg.

(U)D

Do-si-dos®

Oatmeal sandwich cookies with peanut butter filling Approximately 20 cookies per 8 oz. pkg. (U)D



Samoas®

- Real Cocoa • Real Coconut
- Crisp cookies with caramel, coconut, and dark chocolaty stripes Approximately 15 cookies per 7.5 oz. pkg.



Tagalongs®

- Real Cocoa • Real Peanut Butter
- Crispy cookies layered with peanut butter and covered with a chocolaty coating

Approximately 15 cookies per 6.5 oz. pkg.



Thin Mints®

- Made with Vegan Ingredients
- · Real Cocoa

Crisp, chocolaty cookies made with natural oil of peppermint Approximately 30 cookies per 9 oz. pkg.



Exploremores™

NATURALLY AND ARTIFICIALLY FLAVORED

Rocky road ice cream-inspired cookies filled with flavors of chocolate, marshmallow and toasted almond crème Approximately 18 cookies per 7.9 oz. pkg. (U)D

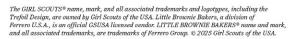
Toffee-tastic∘

Rich, buttery cookies with sweet, crunchy toffee bits Approximately 14 cookies per 6.7 oz. pkg.



















COOKIE VARIETIES AND PRICING

Girl Scout Cookies® are **\$6** per package for core varieties and for specialty cookies. The Euro, GBP (British pound sterling), JPY (Japanese Yen), and KRW (South Korean won) price per box will be established in January 2026 and posted on our website.

Digital Cookie Shipping Fees

Digital Cookie shipping fees are incurred by the customer when a customer orders cookies to ship directly to a recipient. Girl Scouts of the USA negotiates the best pricing for Digital Cookie and will generally have updated pricing available in the fall each year.

Through successful negotiations that leveraged Girl Scouts of the USA combined volume of orders, we are happy to announce that the consumer Shipping & Handling rates are decreasing by \$1.00 at each level for the 2025-2026 cookie season.

Digital Cookie's minimum order for shipping is four packages. The base shipping price is 4-8 packages at \$11.99 and 9-12 packages at \$13.99. Below is a list of shipping costs for cookie orders at the different levels.

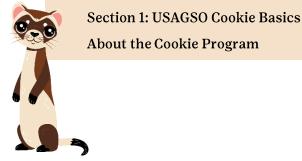
Package	s	Shipping Cost			
4	8	\$11.99			
9	12	\$13.99			
13	20	\$26.98			
21	24	\$28.98			
25	32	\$41.97			
33	36	\$43.97			
37	44	\$56.96			
45	48	\$58.96			
49	52	\$71.95			

The above pricing is calculated as follows:

- 13 packages of cookies: tier B (12 packages) + tier A (1 more package) = \$26.98
- 25 packages of cookies: tier B x 2 (24 packages) + tier A (1 more package) = \$41.97

There is a \$5 surcharge to orders shipping to Hawaii, Alaska, Puerto Rico, APO/FPO/DPO, Guam and U.S. Virgin Islands.





ELIGIBILITY & WAYS TO PARTICIPATE

USAGSO operates a limited cookie program, primarily due to the restrictions around the importation and sale of American food products outside of the United States. With the guidance of GSUSA's legal team, USAGSO is able to offer the cookie program to all registered USAGSO Girl Scouts meeting the criteria for each type of sale. Let's learn more about who and how girls can participate in the cookie program.

In-Person Cookie Sales: In-person cookie sales refer to cookie sales that are done inperson- such as at a Girl Scout cookie booth. Communities participating in in-person cookie sales must order their cookies in the fall so that they can be shipped overseas before cookie sales begin in January. These USAGSO communities and their members are eligible to participate in in-person cookie sales:

- U.S. military installations in Asia, Europe, Guantanamo Bay, and Kwajalein
- U.S. Virgin Islands, Northern Mariana Islands, and American Samoa
- Select U.S. Embassies in Cairo, Lisbon, Tokyo, Frankfurt, North Athens, Madrid, Sarajevo, Pristina, Rome, and Paris

USAGSO is actively working to expand in-person sales in new communities. Check our website for an updated list of locations participating in in-person sales this year.

Digital Cookie Sales: Digital cookie sales refer to cookie sales that take place using the Digital Cookie® platform. This platform allows girls to create their own cookie website where customers can purchase cookies and have them shipped directly from the baker to their home. The USAGSO members below are eligible to participate in the digital cookie program:

- All Girl Scouts eligible for in-person sales
- All Girl Scouts in the EU
- U.S. embassy or consulate affiliated Girl Scouts WITH a U.S. address on their MyGS account





PROCEEDS

The Girl Scout Cookie Program gives troops and girls the opportunity to earn money while strengthening their entrepreneurial skills. OCMTs receive \$1.50* for each box of cookies sold. This is the same for in-person and Digital Cookie sales. The remainder of the cookie sale goes to pay the baker, distribution agent, digital cookie platform fees, leadership development for girls and adults, and girl rewards and recognitions.

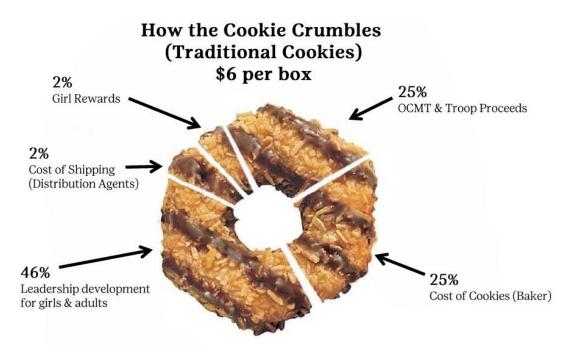
Each OCMT decides how to split the OCMT proceeds (\$1.50* per box) between the OCMT and troops. We recommend OCMTs allocate \$1 to the troop and \$0.50 to the OCMT. Troops should always receive a greater portion of the split. Make sure to include this amount in your Cookie Program Plans. *Note:* Troops have the option to opt out of girl rewards for additional proceeds. If a troop opts out of girl rewards for an additional \$0.10 per box sold, those additional proceeds should be allocated to the troop.

OCMT split: A portion of the cookie proceeds should be allocated to the OCMT to use for OCMT expenses. These purchases are approved by the OCMT and can support Girl Scout expenses for the Girl Scout community at large. Some examples of OCMT expenses include volunteer appreciation gifts, community wide camps and programs, leftover cookie inventory, volunteer development, and shared Girl Scout hut supplies.

Troop split: A portion of the cookie proceeds should be allocated to the troops to use for troop expenses. Troop cookie proceeds become part of the troop's funds and should be managed as such. Troop funds cannot be earmarked for individual girls and do not follow girls when they move. Troop funds are shared by all troop members and Girl Scouts should be involved in deciding how troop funds are spent. We recommend that troops spend cookie proceeds on programs, memberships, and Girl Scout related materials and supplies. Please see the USAGSO Finance Policy and Volunteer Essentials for more guidance on managing and spending troop and OCMT funds.









Tradition	al Cookies \$6/box	
\$1.50*	OCMT & Troop Proceeds	25%
\$1.49	Baker	25%
	Distribution Agents (AAFES &	
\$0.15	Bob Lynch)	2%
\$0.10	Girl Rewards	2%
	Leadership development for girls	
\$2.76	& adults	46%
Specialty	/ Cookies \$6/box	
\$1.50*	OCMT & Troop Proceeds	25%
\$2.80	Baker	47%
	Diatribution Agenta (AAFFS 9	
\$0.28	Distribution Agents (AAFES & Bob Lynch)	4%
\$0.28 \$0.10	Girl Rewards	2%
Φ υ. 10		290
\$1.32	Leadership development for girls & adults	22%
		2290
	ookie Traditional Cookies \$6/box	250/
\$1.50*	OCMT & Troop Proceeds	25%
\$1.49	Baker	25%
\$0.30	Credit Card Transaction Fees	5%
\$0.10	Girl Rewards	2%
	Leadership development for girls	400/
\$2.61	& adults	43%
	ookie Specialty Cookies \$6/box	
\$1.50*	OCMT & Troop Proceeds	25%
\$2.80	Baker	47%
\$0.30	Credit Card Transaction Fees	5%
\$0.10	Girl Rewards	2%
	Leadership development for girls	
\$1.30	& adults	21%

^{*}Communities have the opportunity to earn additional proceeds for each box sold.





Additional Proceeds

Cookie proceeds start at \$1.50 per box with a chance to earn additional proceeds per box sold for meeting various incentives and requirements. Troops may also earn additional proceeds for opting out of girl rewards (see the girl rewards section of this guide to learn more). Additional proceeds earned will be applied to your eBudde troop account and can be found on your eBudde troop settings tab and sales reports.

Recipe for a Successful Cookie Program!

Earn up to \$0.10 more per box sold by following this recipe for a successful cookie season! Be sure to complete these steps and submit the notification form by **January 23** to earn your additional proceeds!

- Learn about the cookie program (\$0.05 per box)- Have at least one OCMT member complete the OCMT Cookie Trainings and one volunteer from each participating troop complete the Troop Cookie Trainings in gsLearn and receive an additional \$0.05 per box sold!
- Host a cookie rally and parent meeting (\$0.05 per box)- Host a cookie rally and host a cookie parent meeting to get your community ready for the cookie season and receive an additional \$0.05 per box sold!



Recipe for a Successful Cookie Season!

Instructions

Complete these steps by January 23t to earn additional cookie proceeds!

Directions

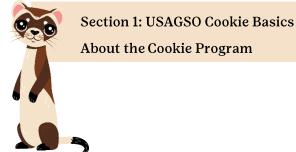
- Learn about the cookie program! (\$0.05 per box)
 Have at least one OCMT member complete the OCMT Cookie Trainings and one volunteer from each participating troop complete the Troop Cookie Trainings in gsLearn and receive an additional \$0.05 per box sold!
- 2. Host a cookie rally & parent meeting! (\$0.05 per box)

 Host a cookie rally and host a cookie parent meeting to get your community ready and excited for the cookie season and receive an additional \$0.05 per box sold!
- 3. Notify USAGSO to receive your additional cookie proceeds!

Minimum Requirements to Receive Cookie Proceeds

Communities must have at least two registered OCMT members, one of which is serving as a Cookie Manager, to receive cookie proceeds.





About the Cookie Program

DONATIONS

Girl Scouts make the world a better place- and one way we give back is by donating cookies to local organizations and deployed troops to show our gratitude and support for their services. While communities and troops can continue to give customers an option to purchase boxes for donation at booth or in-person sales, the Digital Cookie platform now gives customers the opportunity to purchase cookies for donation online. Cookies purchased for donation on the Digital Cookie platform are also called the Gift of Caring. These cookie donations are \$6 and cover the cost of a traditional box of cookies.

Where do digital cookie donations go?

Cookies purchased for donation through Digital Cookie will be shipped at the end of the cookie season directly from the baker to the Soldiers' Angels. Visit www.SoldiersAngels.org to find out more about the Soldiers' Angels organization.

Can I use Digital Cookie donations to donate our cookies locally?

Yes! Check with your OCMT Cookie Manager before the end of cookie sales to find out how you can use your troop's digital cookie donations to donate locally.

Does it matter what flavor we donate locally?

No. It is up to your community which cookie flavors you decide to donate. USAGSO recommends that you wait until the end of the cookie season to see what flavors you have remaining.

Where can I donate cookies?

Cookies can be donated to local charities, first line workers in your community, Marine Security Guards, posted to your Embassy or sent downrange to our deployed soldiers. Always check with the community commander regarding any regulations that might prohibit donations.

Tips for donating cookies in your community

- Volunteers delivering donated cookies must contact the receiving organization beforehand to confirm they are ready and willing to accept the donation.
- If taking photos of the delivery USAGSO would like to share on social media and our website and showcase Girl Scouts efforts overseas. Ensure subjects of the photos know they will be showcased on our public platforms and agree to it before sharing the photos with us.
- When delivering cookies and posing for photos, have the subject in identifying uniform if possible (i.e., Girl Scout T-shirts/uniforms, Commissary employee behind the cash register, etc.).
- Girls create "thank you" notes for customers and donation recipients.
- Donated boxes are individually marked with a big X or by attaching a nonremovable label to prevent the box from reentering market circulation. Otherwise, volunteers will provide a letter of agreement to the recipient of the donated cookies making clear terms and conditions of the donation. For example:



The use of donated cookies does not allow recipient to SELL, TRADE, BARTER or OTHERWISE TRANSFER THE DONATED COOKIES FOR MONEY, PROPERTY, OR SERVICES FOR THE RECIPIENT NOR CAN DONATED COOKIES BE USED FOR FUNDRAISERS, RAFFLES, AUCTIONS, OR SOLD TO RETAIL STORES, WEBSITES, FLEA MARKETS, OR OTHER VENDOR IN ANY OTHER MANNER.

Inspire cookie entrepreneurs



Skills they build

The Girl Scout Cookie Program® helps Girl Scouts develop real-world skills in five essential areas:

Goal Setting

Girl Scouts learn how to set goals and create a plan to reach them.

How you can help: Encourage them to set incremental, achievable goals. Work with them to break down their goals into small, frequent wins like weekly challenges.

Decision Making

Girl Scouts learn to make decisions on their own and as a team.

How you can help: Talk about how they plan to spend the troop's cookie earnings.

Money Management Girl Scouts learn to create a budget and handle money.

> *How you can help:* Build on their interest in learning to manage all facets of the cookie business, like creating a budget to fund a troop experience or figuring out the percentage of customers who chose the donation option.

People Skills

Girl Scouts find their voices and build confidence through customer interactions.

How you can help: Ask them about new marketing ideas they want to try. They can discuss how to tailor their cookie pitch to achieve their goals.

Business Ethics Girl Scouts learn to act ethically, both in business

> How you can help: Talk to them about the importance of delivering on their promise to customers. They can also consider offering a cookie donation option.



Cookie business badges

Entrepreneurs can earn these official Girl Scouts® recognitions by completing requirements that help them develop new business skills.

Learn more at girlscouts.org.



Getting families involved

Families can support their Girl Scouts as they learn the five skills and think like entrepreneurs. With the encouragement of their family, there's no stopping a Girl Scout!

Inspire families to get involved by reviewing these resources:

- Cookie Program Family Meeting Guides
- Cookie Entrepreneur Family Pins





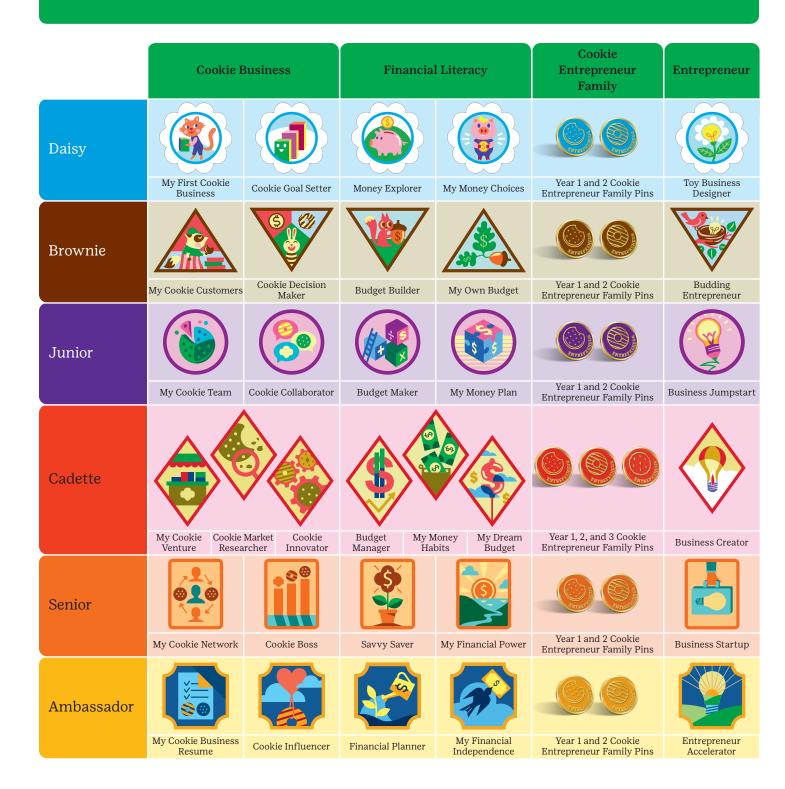






Entrepreneurship Badges & Pins

When you sell Girl Scout Cookies, you practice-goal setting, decision making, money management, people skills, and business ethics—as you learn to think like an entrepreneur. You can earn badges and pins each year you run your own Girl Scout Cookie business. Then explore your own business idea by earning an Entrepreneur badge.







TROOP PROCEEDS

The Girl Scout Cookie Program gives girls the opportunity to set goals and create a plan to reach them. This matters because girls need to know how to set and reach goals to succeed in school, on the job, and in life. OCMTs should make sure troops and girls in their community know how much the troop will earn for each box of cookies sold. Troops need to know this information so they can set their cookie sales goals before sales begin. Here are a few things to remember as you support Girl Scouts as they get ready for the cookie season.

- Troop cookie proceeds are troop funds and should be managed following the same rules and processes.
- Troop cookie proceeds fund Girl Scout activities for the entire troop and should not be earmarked for individuals. Remember, there is a separate Girl Rewards program to reward individual girl efforts. See the Girl Rewards section in this guide for more details.
- Troop members should have a say in how troop funds are spent. Remember, Girl Scouts is girl-led! Here are a few approved ways Girl Scouts can spend their hardearned troop dollars- service projects, Girl Scout experiences (camp, trips, etc.), membership dues, Girl Scout badges or uniforms, and other Girl Scout related expenses.
- Girl participation in the cookie program is voluntary and should not impact a girl's ability to participate in activities using funds earned from cookie sales. If a Girl Scout or her family is unable to participate in cookie sales, be sure to find other ways they can get involved and support the troop.
- Money earned should not exceed what the group needs to support its planned activities. Try using the Troop Goal Setting Worksheet to help your troop set and reach their cookie sales goals.
- Money earning should be appropriate to a Girl Scout's age and developmental level.
 Check out the Entrepreneurship Progression Chart to see how Girl Scouts at all levels can get involved in the cookie program.

Troop Goal Setting Worksheet

Help your troop practice goal setting, decision making, and money management by choosing how they want to use their proceeds from the Girl Scout Cookie program and mapping out how they'll meet their goal.

1. Set Your Goal:		
How does the troop plan to use its cookie program proceeds?		
2. Determine the Cost:		
How much does the troop need for their plan?	\$	
How much does the troop currently have?	- \$	
How much does the troop need to earn?	=\$((A)
Troop proceeds are set by your Overseas Committee Management Team. Contact Management team to find out how much your troop will earn for each box of cook		
Need to Earn	\$((A)
Estimated Troop Proceeds (per box sold)	÷	
Boxes of cookies needed to reach goal	=((B)
3. Map It Out:		
Cookie Sales Planning How many packages do the girls need to sell to family and friends during the	e Cookie Season?	
Boxes of cookies needed to reach goal # Girls participating Each Girl's Goal	÷((B)
Cookie Booth Planning How many booths does the troop need to hold to reach their goal?		
Packages needed to reach goal Estimated packages troop will sell per booth # of cookie booths needed to reach goal	÷((C)



Girl Scouts can also set individual sales goal to earn individual Girl Rewards. Be sure to share the Girl Rewards card with your troop so Girl Scouts can see all the fund merchandise and experiences they can earn for reaching their own sales goals.

girl scouts

Entrepreneurship Progression

Progression allows girls to gain new skills, build their confidence, and develop an entrepreneurial mindset over time. As they engage in the Girl Scout Cookie Program and beyond, girls learn five valuable skills that will serve them for the rest of their lives. As you work with girls, acknowledge their skill development and encourage them to challenge themselves further. Eventually, they'll be ready to translate their skills into true entrepreneurship or bring an entrepreneurial mindset to whatever path they choose.

Five skills learned from the cookie program:

- Goal setting
- Decision making
- Money management
- People skills

Money

Manager

Talk with your fellow

troop members

about different

coins, paper

counting it.

in vour area.

forms of money-

bills, checks, and

credit-and practice

Learn how much Girl

Scout Cookies cost

Learn money

basics.

Business ethics

Decision Maker

set a budget.

versus needs.

money through cookie program participation.

troop's proceeds from previous years to help you budget.

Goal Setter

Set sales goals as a troop and individually.

Talk with troop members about how you can work together to reach your troop's goal.

Discuss different ways to sell cookies and set a goal for which ones you'll try.

Brainstorm how you could use your cookie earnings to help others in your community.

Consumer **Expert**

Think "cookie customers."

Talk with troop members about why people may or may not choose to buy Girl Scout Cookies, and brainstorm ways to engage them.

Come up with ideas for the perfect customer pitch.

how your cookie earnings will be spent.

Brainstorm ways

Innovator

Build your social support system.

Cookie Techie

Use technology to

grow the business.

Set a specific goal for

Make a video for your

your digital sales.

friends and family

network promoting

online cookie sales

pitch; encourage the

gifting of cookies to

Use your support

network of friends

and family to safely

promote your digital

using your sales

boost sales.

storefront.

Networker

Connect with local business leaders for ideas about how to grow your Girl Scout Cookie business.

Talk to friends and family about how they can help you expand your network.

Ask your customers to safely refer you to new customers.

Follow up with past customers and tell them how you plan to use this year's cookie earnings, to inspire them to increase their purchase.

Take it beyond Girl Scout Cookies.

On your own or with your troop, think about a product or service you'd like to improve and brainstorm ways to make it happen.

Come up with several ideas, then narrow to the best!

Be prepared to go back to the drawing board-maybe more than once!

Get feedback from potential consumers and improve your idea based on what they say.

Research social entrepreneurs in your community and beyond.

Take vour business idea to the next level.

Entrepreneur

Create and document a mission statement and business plan for your product/service idea.

Identify your customer base, competition, and potential obstacles.

Practice sharing your business idea with your troop.

Research how businesses are financed and think about how you could finance yours.

Feel confident about your business idea's potential? Take action!



How to adopt an entrepreneurial mindset:

- Be curious.
- Embrace challenge.
- Take initiative.
- Collaborate with others.
- Take creative risks.
- See failing as learning.
- Adapt to change.

Make plans for the coming Girl Scout year and

Talk about wants

Talk about how the troop can earn

Look into your

Practice explaining

to thank your customers.





COOKIE RALLY

Cookie rallies are a great way for girls and volunteers to get excited for the cookie season and learn more about the 5 essential skills.

This cookie season, USAGSO encourages cookie selling Overseas Committees to host their own Cookie Rally in their community. Be sure to check out Little Brownie Bakers' resources, and this year's Rally Guide!

To help communities have a successful Cookie Rally, USAGSO is excited to offer cookie patches and Cookie Rally Kits for sale in the USAGSO Online Shop. We recommend placing your order early. See the Cookie Merchandise section for more details!

GIRL REWARDS

The Girl Rewards program provides all girls with the opportunities to set their own sales goal and earn individual rewards. All types of sales, whether in-person or through the digital cookie platform, count towards a girl's sales total and determine the girl's rewards she will earn. Let's look at the rewards a Girl Scout can earn this cookie season!

Girl Rewards are not available to troops that have opted out of rewards for additional proceeds. All rewards are cumulative except for Girl Experiences. USAGSO reserves the right to make substitutions to the item's colors, material, or size or to substitute an item of equal or greater value due to changes or challenges in product availability.

USA Girl Scouts Overseas 2026 Girl Scout Rewards

My Personal Goal: NUMBER OF PACKAGES



Girl Rewards for all boxes sold, in-person and Digital Cookie. Girl Rewards are not available to troops who have opted out for additional proceeds. Please check with your troop to find out if you are eligible to earn Girl Rewards this season. All rewards are cumulative except for Girl Experiences. USAGSO reserves the right to make substitutions to the item's colors, material, or size or to substitute an item of equal or greater value due to changes or challenges in product availability.



USAGSO Cookie Program Participation Patch 1 per Girl



Cookie Techie Patch 10+ Digital Cookie pkgs



Wristlet Strap



Action Patch AND Cookie Clip-on Pouch



BFF Bracelet Hair Tie Set AND Headband w Pocket 100+ pkgs



Cookie Duffle Bag 400+ pkgs



Mini Plush, Ferret AND Clear Case 150+ pkgs



Convertible **Crossbody Bag** 225+ pkgs



"Shirley" the Ferret Plush 300+ pkgs

Stellar Sellers

Girl Experiences

(Non-cumulative exclusive program experience with all necessary supplies included. If you reach any of these levels, USAGSO will contact you after the end of cookie sales to submit your option choice.)



500+ Bronze Girl Experience Yoga bliss! OR Art Masters! OR \$80 **USAGSO Program and** Membership Credit



600+ Silver **Girl Experience Rad robotics! OR** Both Bronze level experiences **OR** \$160 USAGSO Program and Membership Credit



700+ Gold **Girl Experience Outdoor** adventurers! **OR** All Bronze and Silver level experiences OR \$320 USAGO Program and Membership Credit



800+ Platinum ALL Bronze, Silver, and **Gold experiences** OR \$500 USAGSO **Program and Membership** Credit

Digital Cookie Gift of Caring (GOC) Rewards (for all participating communities)



Gift of Caring Patch 15+ pkgs



Mini Plush Ferret 40+ pkgs



Ferret Clip-on Pouch 80+ pkgs



COLOR AS YOU GO!

My package goal

Color in flowers as you meet each 10% of your package goal.



Stellar Sellers Rewards

500+ Boxes Sold: Bronze Experience

Option 1: Yoga bliss!

Girl Scouts receive a yoga kit with everything you need to achieve total zen – a mat, blocks, and strap.

Option 2: Art masters!

Qualifying girls receive everything you need to create a painting masterpiece – a canvas, paint, and brushes.

600+ Boxes Sold: Silver Experience

Option 1: Rad robotics!

Girl Scouts receive a STEM kit with everything you need to design, construct, and code your own robot!

Option 2: Both Bronze level experiences.

Option 3: USAGSO Program & Membership Credit* Girl Scouts receive a \$150 credit to use towards their annual Girl Scout membership and/or USA Girl Scouts Overseas hosted programs.

700+ Boxes Sold: Gold Experience

Option 1: Outdoor adventurers!

Girls Scouts receive the ultimate outdoor adventure pack – a 2-person tent, 2 cold-weather rated sleeping bags, 2 mess kits, and a solar powered lantern.

Option 2: Both Bronze level experiences & the Silver level Rad Robotics experience!

Option 3: USAGSO Program & Membership Credit* Girl Scouts receive a \$300 credit to use towards their USAGSO annual membership and/or USA Girl Scouts Overseas hosted programs. 800+ Boxes Sold: Platinum Experience

Option 1: All Bronze, Silver, and Gold level experiences.

Option 2: USAGSO Program & Membership Credit*

Girl Scouts receive a \$500 credit to use towards their USAGSO annual membership and/or USA Girl Scouts Overseas hosted programs.

*Program & Membership Credits can be used towards annual membership dues and/or USA Girl Scouts Overseas hosted programs during the 2026 and 2027 membership years. Credits must be used by September 30, 2027 and can only be used while a member of USA Girl Scouts Overseas. Credits cannot be transferred to other Girl Scout councils.





Girl Engagement

Girl Rewards Opt-Out

Troops have the option to opt out of Girl Rewards to receive \$0.10 per box additional cookie proceeds. If troops opt out of Girl Rewards, please inform girls and parents to let them know that girls in that troop are not eligible to earn Girl Rewards this season.

Troops that decide to opt out of rewards must select the opt-out option on the eBudde troop settings tab by **January 23, 2026**. See this eBudde tutorial for step-by-step instructions.

Once opted out, troops will earn an additional \$0.10 cents per box which will be applied to your eBudde account and reflected in your eBudde sales reports. See the eBudde sales report tip sheet for a detailed look at your sales report.

The decision to participate in the opt-out option should be decided by all girls in the troop participating in the 2026 Cookie Program. We recommend that all participating girls be present to sign the suggested Opt-out Girl Rewards Agreement Form included in the Appendix of this manual.

Tips for opt-out troop discussions:

- Discuss troop budget and troop goals.
- Have girls calculate troop proceeds and how much additional proceeds would be earned if opted-out.
- Explain opt-out must be 100% agreed upon by all girls.



COOKIE MERCHANDISE

Volunteers can purchase cookie patches and rally kits to give out to girls in the community. This gives your community the opportunity to provide additional rewards and incentives to girls, fun cookie themed materials to support your community cookie rally. This year cookie merchandise will be available in the USAGSO online shop. Supplies are limited and we encourage you to place your order early. Please be aware that the USAGSO online shop will be closed December-February.

We recommend OCMT's place one order per community. OCMT's that place a single bulk order for their community will receive three large clear cases with their bulk order at no additional cost. OCMT's with a U.S. Military mailing address who place a bulk order can also use the coupon code **OCMTCOOKIE** to receive free shipping via the Military Postal Service (MPS). Please note, any missing or damaged items shipped using the Military Postal Service (MPS) will not be refunded or replaced.

Browse our selection of items and place your order here.





Navigating Ways to Participate: Tips for Troop Leadership

Girl Scouts can use many different cookie sales methods to help them learn, grow, and reach their goals. Leaders and families should not feel pressured to use all these methods each year. Instead, consider your time and resources as you lead the Girl Scouts to pick the right experience for your troop. Check off each one that feels right. Focus on these methods during your family meeting at the beginning of the cookie season.



Sales Method

Girl Scout Experience

Family Experience

Troop Leadership Experience

Tips

Text or Call Friends and Family Girl Scouts get hands-on experience building people skills while interacting with customers they know and trust. Girl Scouts take orders, deliver cookies, and collect money from friends and family. The family submits the orders and money to the troop cookie manager.

The troop cookie manager picks up cookies to distribute to the troop and deposits money into the troop bank account throughout the season.

Encourage families to use Digital Cookie to collect payments. This minimizes the amount of cash families, and the troop, must manage.

Connect with Community

This option is perfect for older Girl Scouts who have big goals. They practice their people skills as they build relationships in their community to boost their business.

Families can help Girl Scouts make connections in their community. Bigger sales may require more room to store cookies and more support managing inventory and money along the way.

The troop cookie manager fills Girl Scouts' cookie orders, regularly collects payments, and tracks progress in eBudde or Smart Cookies.

High-selling troops may make several trips to pick up additional inventory. It is okay to set your own deadlines and procedures for families to follow as they request and pick up inventory.

Digital Cookie

Shipped

Girl Scouts explore online sales using their own Digital Cookie site. They can use the site to set and share their goals, learn how to create a marketing video, and promote their business.

Families can support their budding entrepreneurs without handling cookies or money.

This method requires the least action for troop leadership.

Encourage Girl Scouts to use Digital Cookie to email their cookie link, send reminders, and thank their customers.

Girl Scout Delivered

Girl Scouts explore online sales and get to interact with customers as they deliver cookies, with help from their family. The family helps the Girl Scout track sales, request inventory from the troop leader, and deliver cookies to customers all without handling money. All sales are paid for via credit card on the Digital Cookie site.

The troop cookie manager picks up cookies to fill online orders without having to collect and deposit money.

Troop cookie managers can get specific with troop deadlines. Example: Please have orders to me by Tuesday at noon each week. Pick up orders on Saturdays from 11am-1pm.

^{*}Ways available only in the USVI, Saipan, and Pago Pago communities.

Sales Method	Girl Scout Experience	Family Experience	Troop Leadership Experience	Tips
Door-to-Door *				
Order Taking *	Girl Scouts go door-to-door with help from their family to collect orders and, later, deliver cookies. As they do, they practice their people and money management skills.	The family helps the Girl Scout collect orders from neighbors and later deliver the cookies and collect money.	The troop cookie manager picks up cookies based on the troop pre-order and distributes them to the troop.	Encourage families to use Digital Cookie to collect payment. This minimizes the amount of cash families, and the troop, must manage.
Cookie In-hand *	Girl Scouts preorder a supply of cookies. They go door-to-door with help from their family to sell their inventory to customers. As they do, they practice their people and money management skills.	Girl Scouts sell inventory door-to-door with family help. Advantages: With cookies in hand, Girl Scouts must only visit a residence once. Disadvantages: The Girl Scout and her family assume financial responsibility for the inventory.	The troop cookie manager fills Girl Scouts' cookie orders, regularly collects payments, and tracks progress in eBudde.	Encourage inexperienced families to take less inventory. This minimizes the risk of taking too many cookies. They can always come back for more and turn in money as they go.
Cookie Stands*	Girl Scouts report one of their favorite things about running their cookie business is spending time with family. Running a lemonade-style cookie stand near home as a family project is a great way to grow memories along with skills!	The family helps Girl Scouts set up a cookie stand at their residence or a private property in their community. The family assumes inventory responsibility before the cookies are sold.	Same as above.	Same as above.
Cookie Booths	Girl Scouts work as a team to reach new customers in a retail setting as they practice communicating their goals, interacting with customers, and safely handling money with adult support.	This is an easy way for busy families to let their Girl Scouts engage in the Cookie Program. Family members can become approved adult chaperones to support.	The troop cookie manager signs up for cookie booths, schedules Girl Scouts and approved adults to work the booths, and provides them with inventory. They collect money earned and deposit it into the troop bank account. They also keep records of hours and packages sold so individual Girl Scouts can receive credit for their booth sales.	This is a great way to get families to start volunteering with the troop. It shouldn't be the troop leader or troop cookie manager's job to work all the booths.

^{*}Ways available only in the USVI, Saipan, and Pago Pago communities.

Market their business online



NEW Social Media Guide



The Little Brownie Social Media Guide is all new with tips and tricks for volunteers, caregivers and entrepreneurs to reach more cookie customers this season.

Today's consumers average over three hours on social media per day, and more than half of cookie customers say their phone is their most important shopping tool. Whether or not you are social media savvy, the new

Social Media Guide will help you **Follow, Like, Share** your way to cookie season success.

Ready-to-share gifs and reels

Ready-to-share gifs and reels make social media a snap. Fact: When Girl Scout entrepreneurs promote their businesses online it boosts sales. More frequent posts equate to increased sales. Check out the video below to see all the social content Little Brownie has to offer.

· Social Sizzle Reel



NEW virtual backgrounds | Section |

Safety resources

Before launching their Digital Cookie site and engaging in online marketing and sales efforts, Girl Scouts and caregivers must read and agree to the guidelines below.

- · Safety Tips from GSUSA
- · Girl Scout Internet Safety Pledge
- · Digital Cookie® Pledge



Market their business in person





Create booth buzz

Having a cookie booth or neighborhood stand? Any way your troop does it, we have lots of resources to entice cookie lovers! Find resources like mouthwatering cookie photography, fun clip art, and attention-grabbing booth signage all in one place.

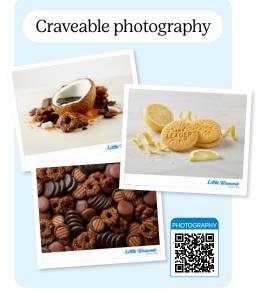
 $\hbox{\it *For more details on how cookie booths are coordinated, talk to your council and visit girls cout cookies.org.}$

Booth materials

- Materials available in English and Spanish.
- Use Digital Cookie® QR codes at booths.
- Bundle cookies to boost sales.
- Remind customers proceeds stay local.













Market their business in person





Make your Digital Cookie® QR code your BFF

Over 95 million Americans regularly scan QR codes.



Ordering made easy

The printable lanyard makes reorders easy for Girl Scouts on the go!



Before booth sales, Girl Scouts can make a bracelet, add their QR code, and tell customers to bookmark it for reorders.

Order materials can help increase sales.

Entrepreneurs can use order materials at booths and encourage customers to scan their QR code to visit their Digital Cookie® site. Customers make a purchase and bookmark their site for future purchases. It's especially handy if booth inventory in a certain variety is running low!

- Fun to personalize.
- Add QR codes for easy online purchasing. Bookmark for later messaging. Encourage customers to bookmark for reorders.
- Order forms available in English and Spanish.
- Order materials are useful and engaging.



Leave-behinds make reorders easy

- · Leave behind order forms
- Door flyer order forms
- · Business cards
- Notecards
- · QR code stickers
- · Thank you slips













Cookie Booth Essentials

How to Maximize Your Booth Experience, Interact with Customers, and Stay Safe



Cookie booths are a great place for Girl Scouts to leverage and grow their entrepreneurial skills. This opportunity comes with some important responsibilities.



Use this flyer for helpful tips on how to talk to customers about the cookie program and how to navigate difficult situations that may come up.

Booth Requirements

Remember to follow all guidelines that your council sets, like approved and designated booth locations, as well as requirements for setting up, running, and taking down a booth.

- All booth sales must take place in a designated, council-approved area.
- Check with your troop cookie volunteer to determine who is authorized to approach locations to request permission to hold a booth and how to sign up for expanded cookie booths opportunities if offered by your council.
- Girl Scouts should not sell in or in front of establishments that they themselves cannot legally patronize.
- Girl Scouts must be present at cookie booths; follow your council's guidance for minimum/ maximum attendees.
- Have a <u>minimum</u> of two adults (at least one of whom is a registered Girl Scout volunteer with the required background check) present at all times.
- Always have a first-aid kit and caregiver contact information available at the booth.
- Only Girl Scout Cookies may be sold at booths.
- Girl Scouts may not engage in any direct solicitation for money; however, Girl Scouts may promote their cookie donation program at cookie booth locations.

Preparing for Cookie Booths

- Determine if your Girl Scout is ready to booth. Consider things like the length of time for the booth shift, if they will be okay standing in the same area for the duration of the booth, and how they will react if rejected or ignored by customers.
- Work with your troop cookie volunteer to schedule the booth, and consider volunteering to help supervise at the booth.
- Encourage Girl Scouts to unleash their creativity to make signs and decorations to attract customers.
- Check your council shop or girlscoutshop.com for tablecloths, booth kits, and other cookie gear.
- Have Girl Scouts practice their sales pitch and replies to potential customer responses.





Preparing for Cookie Booths

- Check with the troop cookie volunteer to determine if you will use troop cookies or an individual Girl Scout's cookies at the booth. If using troop cookies, determine who will deliver them to the booth location and who will return any unsold cookies back to the troop cookie volunteer.
- Determine how much change to take to the booth and whether it will be supplied by the troop.
- Check with the troop cookie volunteer to verify the troop's Digital Cookie troop link is set up to allow for electronic payment processing; verify your access and review any instructions for use to ensure smooth payment acceptance from customers.

Booth Etiquette

- While at a cookie booth, make sure Girl Scouts wear their uniforms, other Girl Scout-branded clothing, or their membership pin to clearly identify themselves as Girl Scouts. It's a great way to show your Girl Scout pride!
- Booths should not block a store entrance or exit.
- Make sure there is enough room for both the cookie display table and the participating Girl Scouts. Ensure that pedestrians, bikes, and cars can safely pass by.
- Arrive early enough to set up, but do not encroach on the time of troops selling before you.
- Begin packing up before the end of your shift so troops following you can start on time.
- Be sure to clean up after your shift, taking empty cases with you.
- Set up—and remain—in the designated area.
- Always be courteous and polite; avoid yelling at customers.
- With adult supervision, Girl Scouts should do the selling.

Cookie Booth Finances

- Reduce cash transactions by offering council-approved electronic payment options whenever possible.
- Follow council and troop rules for accepting large bills or checks.
- After receiving cash and making change, Girl Scouts should hand the money to a volunteer for safekeeping and to deposit into the cash box as soon as possible.
- Keep the cash box in a safe place or behind a barrier of cookie packages; consider using a money belt or apron in place of a cash box.
- Use an inventory worksheet to reconcile sales at the end of the booth.
- Turn booth funds over to the troop cookie volunteer promptly and avoid keeping money at home or at school.



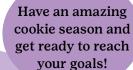
Booth Inventory Sheet

Be sure to plan for the weather in your area and include umbrellas, spare scarves, gloves, and handwarmers as necessary. Booths should not block a store entrance or exit.

- Table
- Chairs
- Tablecloth, displays, and signage
- Pop-ups, if allowed
- Change—be sure to take cookie price into consideration when determining how much change to bring
- Money pouch or cash box
- Technology for processing electronic payments (cell phone, card readers)
- Cookies
- Bags/boxes for large customer orders
- First-aid kit

- Required approval paperwork or documentation (i.e., approval forms, sign-up confirmation, permission forms)
- Inventory worksheet

Booth Location:					Date: Troop #:								
Cookie													
Price	\$	\$	\$_	\$ \$		\$		_ \$		\$	\$	\$	\$
Starting Inventory													
Packages Sold (Use Tally Marks)													
Donations (Use Tally Marks)													
Ending Inventory													
Total Packages Sold													
C	Girl Scout on D	Outy		Start Time			End Time		Adult Supervisors				
								L					
Ending Cash								1	Notes:				
Starting Cash				_									
Total Cash Colle	Total Cash Collected			=			-						
Credit Cards			4	+			-						
Checks			-	+			_						
Total Money Collected			=	=									
Expected Total (packages sold)	Expected Total Amount (packages sold x price)			-									
Over/Short Money Collected for Boxes Sold			=	=				A	Adult Signatu	re:			





"What If?" Scenarios

What if someone asks you, "What's the difference between Girl Scouts and Scouting America?"

- Girl Scouts and Scouting America are two completely different organizations.
- Girl Scouts bring their dreams to life and work together to build a better world! And research shows there's no better place to discover their full potential.
- Talk to cookie customers about what the Girl Scout experience has been like for you and your troop.

PRO TIP: Stay positive. Don't put other organizations down. Just lift Girl Scouts up!

What if someone asks about a cookie we don't sell anymore?

- Thank them for loving Girl Scout Cookies!
- Ask them what they loved about that cookie, was it chocolate? Was it fruit flavored? Based on their response, recommend a different cookie.
- Some cookies come and go based on their popularity/food trends and to make room for new and exciting flavors.

PRO TIP: If you have a Digital Cookie page, share it with customers. Explain that purchasing cookies either at a booth or online helps you reach your goals.

What if someone steals money or cookies from the booth?

- Try to get a good look at the offender so you can describe them to security or the police.
- Call 911, and alert security (if applicable).
- Report any incidents to your council according to its guidelines.

PRO TIP: Never attempt to physically recover stolen items or confront a suspect.

What if you're approached by an angry customer or someone makes you uncomfortable?

- Try to get a good look at the person in case you need to describe them to security or the police.
- If the situation calls for it, call 911 and alert security.
- If it feels safe to do so, we want you to feel empowered to capture the person with your smartphone's video, photo, or audio recording to provide evidence to police.

PRO TIP: Never argue or negatively engage with a customer. Try to stay calm.

What if a customer complains about where the cookie proceeds go?

 You can say, "Girl Scout Cookie proceeds stay local to power amazing adventures and life-changing opportunities for girls, such as STEM activities, trips, community projects, and charitable donations. The more cookies you buy, the more you help troops and Girl Scouts gain the skills needed to take on the world!"

PRO TIP: Always practice good listening skills before replying. Do not engage with someone if the situation escalates.

What if you're asked to leave by store management or security?

- If a problem arises with property/store management or security guards, follow their instructions.
- Report the request to your troop cookie volunteer so they can work with the service unit or the council to resolve the matter.

PRO TIP: Bring a copy of the authorization if it's available from your council.

What if someone asks why Girl Scouts use palm oil in their cookies?

- Palm oil is an ingredient found in most baked snacks sold in the U.S.
- Palm oil ensures shelf life and serves as an alternative to trans fats.
- We continue to explore alternatives, but there are no viable or readily available alternatives at this time.
- Girl Scouts of the USA is a member of RSPO (Roundtable on Sustainable Palm Oil) which supports efforts to promote the growth and use of sustainable palm oil products.

PRO TIP: If someone is asking questions that you can't answer, feel free to direct them to http://www.girlscouts.org/cookie for more info.

What if another troop shows up at the same time?

- Contact troop cookie volunteers to verify sign-ups in case someone has arrived at the wrong location.
- Work together to find a solution. Consider splitting the time or having one troop per door.
- Do not involve store management with troop conflicts.

PRO TIP: Girl Scouts and their adult volunteers should always behave in a manner appropriate to a public setting.



Section 1: USAGSO Cookie Basics

Your Role as a Volunteer

YOUR ROLE AS A TROOP VOLUNTEER

Every troop has a team of volunteers that make the cookie season run successfully. Let's look at each volunteer role that plays a key part in cookies!

Troop Cookie Coordinator

Troop Cookie Coordinators are adult members who volunteer to support a troop with the cookie program by leading the girl experience, goal setting, recruiting parent volunteers, and more. They work closely with the troop leaders and parents to share information and learn what they can about cookies. While this role is optional, we encourage troop leaders to find a Troop Cookie Coordinator who can take on the extra roles and responsibilities of the cookie program at a troop level. Troop Cookie Coordinators are your main point of contact in the troop when it comes to the logistics of the cookie program. **Volunteers can become a troop cookie coordinator** by registering for the role in MyGS or completing the Troop Cookie Coordinator Commitment Form.

Troop Leaders

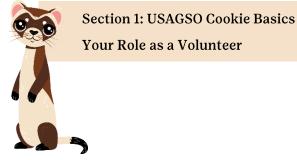
If no Troop Cookie Coordinator is assigned to a troop, the troop leaders will serve as the main points of contact during the cookie program. Troop leaders and Troop Cookie Coordinators receive the same cookie training and information from USAGSO and have access to the same systems, such as eBudde, to support girls and their troop during the cookie season by leading the girl experience, goal setting, recruiting parent volunteers, and more. When sending information and communications or holding training for troop volunteers, be sure to include all troop leaders and troop cookie coordinators.

Parents

The cookie season is a great time to get additional volunteers involved in Girl Scouting. The volunteers can help in various ways during the cookie season, such as monitoring cookie booths, helping with the cookie pickup, running an activity at your cookie rally, and more. Think of ways you can plug in community volunteers to get them involved with the cookie program.

Cookie Manager

Each OCMT has a Cookie Manager who is responsible for all things cookies. From cookie orders and pickup to creating a community cookie plan, the Cookie Manager oversees your community's cookie program.



Overseas Committee Chair (OCC)

The OCC manages the entire OCMT and is responsible for making sure you have the local tools and resources you need to succeed.

Overseas Committee Management Team

The OCMT is responsible for approving your cookie plan and supporting the overall cookie program on a community level.

VOLUNTEER REQUIREMENT & TRAININGS

Background Checks

To ensure a safe cookie season, a minimum of two volunteers (at least one of whom is a registered Girl Scout volunteer with the required background check), and one Girl Scout should always be present at cookie booths. Know and share our background check policy with volunteers and family members who may be asked to help at a cookie booth this season so that they can meet the background check requirement before cookie sales start.

gsLearn Trainings

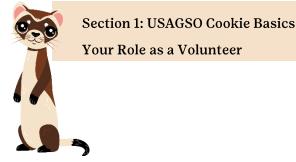
The Girl Scout motto is "Be prepared", and we encourage volunteers to complete their cookie trainings so that they are prepared for the cookie season.

USAGSO cookie trainings are available in gsLearn. To complete your cookie trainings, log into your MyGS account and select "gsLearn" from your dashboard. Once logged in, volunteers can find the trainings directly on their homepage or by searching the content library.

In addition to giving you the knowledge and resources to help Girl Scouts have a successful cookie program, completing your trainings pays! Communities that have at least one OCMT member and one volunteer from each participating troop complete their required cookie training can earn an additional \$0.05 per box sold! Check out the proceeds and finance section of this guide to learn more.

Community Volunteer and Parent Meetings





As you prepare for the cookie program, be sure to hold a volunteer and parent meeting to review your community's cookie program plans. Since each community is unique, this meeting is your chance to let your members know how cookie sales will operate in your area. From booth signups and cash box procedures to Digital Cookie girl delivery and QR code sharing, it is important that everyone knows how cookie sales should run in your community. Be sure to check out the training materials found in Section III of this guide.



Ways to Participate in the Girl Scout Cookie Program

Ready to help your Girl Scout get the most out of cookie season? No matter how they take part in the Girl Scout Cookie Program,® they'll grow their people skills, learn to set goals, make smart decisions, and so much more. Talk with them about which options they're excited to explore this year!



Text or Call Friends and Family

Is this your Girl Scout's first time running their own cookie business? Texting or calling friends and family is a great way to help them feel comfortable connecting with cookie customers. If your Girl Scout has a busy schedule, this is a flexible option.

Digital Cookie®

Girls create a customized webpage and send the link to family and friends asking them to buy Girl Scout Cookies. Customers purchase cookies through the webpage, and they are shipped directly to their home (US, APO, FPO and DPO address only. Shipping and handling charges apply). Orders appear automatically in eBudde and girls can track their progress and send follow up messages.

Door-to-Door Deliveries*

Going door-to-door is a great way for your Girl Scout to perfect their sales pitch! Get out in your community and sell in your own neighborhood. Use door hangers and business cards for customers who aren't home. They'll also grow their people skills by meeting new neighbors (with the necessary adult supervision, of course).

Cookie Stands*

Would your Girl Scout feel more comfortable on their own turf? Cookie stands, similar to lemonade stands, are set up in front of a residence on private property, where they'll market their cookies to customers in their neighborhood.

They're a great way to ease more introverted Girl Scouts into connecting with their communities. This can be fun for the whole family!

Cookie Booths

Cookie Booths are a great way to interact with new customers, develop teamwork, and have fun. Troops or groups of Girl Scouts work together to market their cookies outside a preapproved location (like a grocery store, mall, bank, or even a drivethrough booth in a parking lot) where they can practice their business skills with new

CUSTOMERS. Note: cookie booths must be coordinated by troop cookie managers; may only happen at council-approved locations; and must be legally open to, accessible, and safe for all girls and potential customers.)

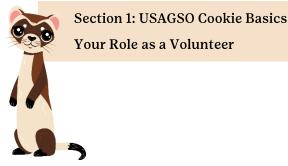
Connect With Your Community*

The possibilities are endless! Girl Scouts team up with their parents/caregivers to sell cookies to their employees and coworkers, at places of worship, and at community groups. From preparing a corporate pitch to selling cookies in bulk to car dealerships, real estate agents, or financial institutions, there are so many ways to grow your cookie business.

Participating in the cookie program helps power Girl Scouts' adventures throughout the year. It's also a fun way to learn important skills for future careers and in life including goal setting, decision making, money management, people skills, and business ethics.

*Ways available only in the USVI, Saipan, and Pago Pago communities.

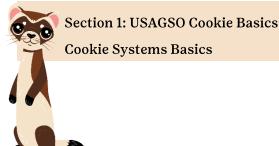




DO'S & DON'TS

- 1. Overseas Committees do not take pre-orders or make "cookie reservations" (like our Girl Scout sisters in the U.S.). Because communities do not order the same number of each type of cookie, girls cannot guarantee that pre-orders or "cookie reservations" will be filled. This allows girls to participate in the popular overseas method of selling at booth sales. (Does not apply to USVI, N. Mariana Islands, and American Samoa.)
- 2. Door-to-door sales is forbidden on U.S. Military Installations. Take time to learn the local rules and regulations for fundraising within your community and follow that guidance closely. Communities MUST abide by all local rules and regulations.
- 3. **COOKIES MAY NOT BE SOLD ON THE LOCAL ECONOMY OR INTERNATIONAL SCHOOLS.** Selling cookies on the economy is forbidden. It is in violation of the agreement under which cookies are brought into overseas locations. Selling cookies on the local economy puts your girls at risk of being stopped by local police officials and puts the entire Girl Scout Cookie Program at risk for future sales. Please stress this with your girls and parent/guardian/adult volunteers.
- 4. Cookies purchased through the Digital Cookie program may not be resold. Customers wishing to purchase cookies must do so directly through a Digital Cookie website or through an authorized in-person cookie sale location.
- 5. Read and discuss the *Safety Activity Checkpoints* (Cookie and Product Sales) and Volunteer Essentials.
- 6. Accountability for monies and cookies is an important part of the cookie program. Cookie Managers ensure that policies are in effect for the handling of cookie monies to include collection from all parties including Cookie Coordinators. Cookie Managers must stress the importance of a **Paper Trail** for accountability during the cookie program. A **Paper Trail** means using the cookie receipt book for distribution of cookies, receiving of money, and receiving of unsold cookies.
- 7. For more Do's and Don'ts check the Cookies web page www.usagso.org.



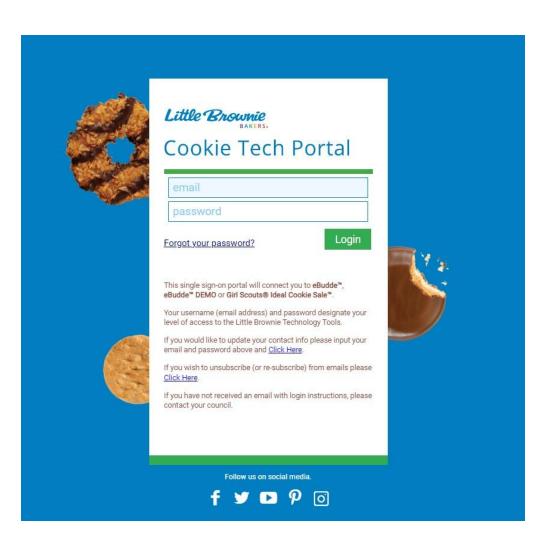


COOKIE SYSTEM BASICS

The Girl Scout Cookie Program uses two cookie systems to manage sales and inventory, sell cookies online, and take credit card payments for cookie sales. As a cookie volunteer, you will need to learn and use both systems during the cookie season.

eBudde Basics

eBudde is Little Brownie Baker's online cookie sale management tool. It is used to order cookies, manage inventory, track sales, submit girl rewards, and more. eBudde is only used by volunteers and staff and is not available to families and girls. Watch this video to learn more about the eBudde system.





The app is a must-have for Girl Scout Cookie[™] volunteers

Use eBudde to manage your entire cookie program! The eBudde™ cookie management system offers calendar reminders, reports, training and much more — on either your desktop or mobile device. It's also where sales are recorded so Girl Scouts get full credit for their hard-earned rewards.



Easy as 1, 2, 3

- Download the eBudde App 1
- Watch eBudde Training Videos on YouTube





Set Up Your Troop — once you've been 3 added to the eBudde system, you'll receive an email with your login information. Login to set up your roster, goals and reward settings.

Top tips

Contact Caregivers

Use eBudde to communicate directly to caregivers. You can send deadline reminders, booth openings, cookie inventory info and more! Use this eBudde feature in place of a text group or Facebook group.

Top Reports for Managing the Troop Sale

- Use the Girl Initial Order report to sort cookies for easy pickup and receipt writing.
- Check the Sales Report to see troop proceeds and amount due to council.
- Run the Cupboard Report for a list of cupboard locations, hours, and contact information.

Cookie Exchange

A troop-to-troop transfer can help with excess inventory.

- · Log your extra cookie inventory.
- · Check the cookie exchange before visiting a cupboard.

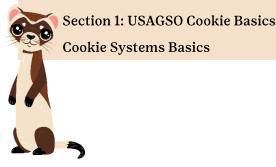
Help is a Click Away



Simply tap the question mark icon for quick access to helpful information.







Digital Cookie Basics

Through the Digital Cookie platform, girls flex their entrepreneurial skills by setting up their own Digital Cookie website and selling to family and friends back home. Girls can also use the digital cookie platform to set goals, play games, earn badges, and more! And troops can even create a troop link to share with their community.

Let's look at how girls and troops can use the Digital Cookie platform to sell cookies.

Direct Ship: The baker will ship the cookies directly to the customer. This means no local inventory is required for Digital Cookie sales on girl links. Donated cookies purchased on a Digital Cookie site will also be shipped directly from the baker to a stateside non-profit organization. Please know, communities selling cookies in-person may request to use their digitally donated cookie purchases toward leftover local inventory. See the donations section of this guide for more details.

In Hand: Girl Scouts hand the cookies to customer at the time of purchase. This option should only be used by members participating in in-person sales. In-hand sales require use of the Digital Cookie mobile app and gives members a way to take credit card payment at cookie booths.

Girl Delivery: Girl Scouts deliver cookies to the customer at a future time. This option is only available to communities selling cookies in-person. Volunteers wishing to offer girl delivery must submit a Girl Delivery Activation Request Form to turn this feature on for a troop or group.

Digital Cookie is designed to support girls and troops in their entrepreneurial efforts by giving them a way to sell cookies online and take credit card payments for in person sales. We encourage volunteers to support their Girl Scouts in setting up their own Digital Cookie site to sell to family and friends outside of their community. This gives friends and relatives in the states a way to support their Girl Scout overseas!





eBUDDE SETUP

Log-in and Access

It is important that all volunteers log into eBudde to review their girls, volunteers, and troop(s), and to make sure everyone is where they need to be. OCMT volunteers in inperson selling communities should expect to receive a welcome e-mail inviting them to access eBudde by mid-October. **Troop volunteers and Digital Cookie only volunteers** will receive their eBudde welcome e-mail on or shortly after December 1. If you are new to eBudde, use the link in this e-mail to setup your password and information for the new cookie season. Check out the eBudde Login tip sheet for login instructions and help.

Please know that only troop leaders, troop cookie coordinators, OCMT Cookie Managers, OCMT Treasurers, and OCMT Committee Chairs will be given access to the eBudde system. If another volunteer in your community needs access to eBudde, reach out to overseascustomercare@girlscouts.org.

Review eBudde Information

Once you have received your welcome e-mail and logged into eBudde, take a moment to make sure your community, troops, and rosters look correct. eBudde is the system we use to manage cookie inventory, credit girls with boxes sold for girl rewards, determine cookie funds due or owed at the end of the cookie season, and more! eBudde also determines who will have digital cookie access, so it is important to make sure everyone is there. Taking a few minutes to review and correct the information in eBudde before sales go live will ensure troop leaders and families have a smoother cookie season. Make sure to view the eBudde "Access and Overview" and "Setup" tip sheets and videos to learn how to navigate eBudde and review your rosters, volunteer, and troop information. *Please remember: Girls and troop volunteers will not be imported into eBudde until December.*

Moving Girls and Volunteers

Once you have reviewed the girls and volunteers in eBudde, make note of any corrections and send those to overseascustomercare@girlscouts.org. Once received, staff will confirm the girls and volunteers are registered members before making corrections. During the cookie program season, USAGSO staff will also upload newly registered girls and volunteers into the eBudde system, as well as move girls and volunteers if roster changes are made. Please know that updates to Girl Scout rosters may take up to one week to reflect in the eBudde system.

Helpful information

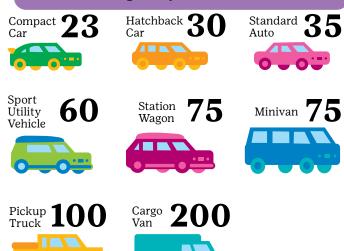
Girl Scout Cookie™ pick-ups

Picking up your cookie order is exciting, and there are a few steps you can take to make sure everything goes smoothly. First, be aware that troops are responsible for counting and verifying the total number of cases received. When in doubt, recount!

Tips for a smooth pick up

- Know exactly how many cases you ordered of each variety.
- Arrive at your scheduled pickup time.
- Make sure you have enough vehicles to load your order (see below).
- Line up your vehicles at the same time.
- Check in and receive your pickup ticket.
- Give your pickup ticket to the loader and count cases as they're loaded in.
- Sign for your order and take your receipt.
- Troops with damage cookies cookies must report them immediately to their community Cookie Manager

Cars case capacity



It's Girl Scout Cookie™ Time!

Average sales per cookie variety

Deciding how many packages to order for booths isn't an exact science, but here are average sales per cookie variety to give you an idea of how many to order:

Thin Mints®	25%	Lemon-Ups®7%
Samoas®	19%	Adventurefuls®7%
Tagalongs®	14%	Exploremores™9%
Trefoils®	8%	Toffee-tastic* 3%
Do-si-dos®	8%	*Based on the 2025-26 season estimate





DIGITAL COOKIE SETUP

Log-in

Parents, volunteers, and girls (13+) will be given access to the Digital Cookie platform starting January 2nd (Central Time). It is important to note that volunteers must log into eBudde <u>before</u> they are given volunteer access to Digital Cookie. Troop and volunteer information is imported into the Digital Cookie system from eBudde, so we encourage volunteers to login and verify troop information in eBudde before logging into digital cookie. For step-by-step instructions, see the digital cookie registration tip sheets below.

• Volunteer Login Tip Sheet

Forgot Password/Password Reset Tip Sheet

• Unlock Account Tip Sheet

No Registration E-mail
 Tip Sheet

In the event a parent has followed all steps to register, but still does not receive a registration e-mail, they can submit this Digital Cookie Registration Request Form to USAGSO for support. Volunteers unable to access Digital Cookie should instead contact overseascustomercare@girlscouts.org directly.

Review Digital Cookie Information

Once logged in, take a few minutes to review your Digital Cookie dashboard. Service unit volunteers will have access to the Service Unit dashboard, which holds reports and data for your entire OCMT. Troop volunteers will have access to their troop dashboard, where they can view troop sales, girl members, and even set up a troop site link. Please be aware that service unit volunteers do not have access to view a troop dashboard unless they are also assigned as a troop volunteer for that troop. Check out these tip sheets and videos to learn more about the SU and Troop dashboards in Digital Cookie.

- Service Unit Access- Tip Sheet
- Troop Dashboard- Tip Sheet, Video

When reviewing troop member information in Digital Cookie, it is important to know that data is pulled from the eBudde system and verified by our Girl Scout registration system before importing into Digital Cookie. If a volunteer, girl, or parent's information in eBudde





Section 2: USAGSO Cookie Sales
Before Sales-Get Ready & Set!

does not match the information in our Girl Scout registration system, the data will not import into the Digital Cookie system. As a result, it is possible for someone to show up in eBudde but not show up in digital cookie. If you see someone in eBudde but not in Digital Cookie, please send a message to overseascustomercare@girlscouts.org.

Mobile App

Once volunteers, caregivers, and girls have setup their Digital Cookie account, they can begin using the Digital Cookie mobile app. Check out the Digital Cookie training material index for Volunteers and Caregivers/Girls to learn more about the Digital Cookie mobile app.

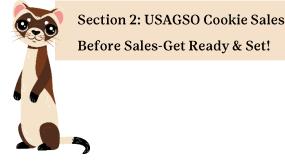
Troop Site Setup

Troop cookie sites allow troops to sell cookies online and to take credit card payments using the Digital Cookie app. To set up a troop site, click the "start" button on your troop's Digital Cookie dashboard. Here you will enter a zip code and the name of the troop site lead. Only one volunteer can be assigned as the troop site lead, so be sure to speak with your troop team first. And in the event the Digital Cookie system does not accept your zip code, you can use the USAGSO North Atlantic office zip code: **09630**. Once a site lead has been selected, the troop site lead can log into digital cookie and set up the troop site.

Once the troop site is created, troop volunteers will see two troop links on their Digital Cookie dashboard. The troop virtual booth link can be used to offer in hand (using the app), delivery, shipped, and pickup order as the delivery type. Please know that troop leads can manage these delivery options from their Digital Cookie account. The troop shipped only link can be used if you only want to offer "shipped" as the delivery type. If your troop does not have physical cookies to give a customer, or if you are sharing a troop link with people outside of your community, be sure to share the troop shipped only link. Check out our Troop Site Setup tip sheet and video for more details.

Girl Delivery Activation

Girl Delivery is a delivery option that customers can select during checkout. This option allows the customer to pay online now and have the Girl Scout or troop deliver the cookies later. USAGSO troops and girls do not automatically have the girl-delivery option enabled on their Digital Cookie accounts. Due to the number of members unable to participate in in-person cookie sales, USAGSO toggles the girl-delivery option off on all troops before cookie sales begin. Please note- troops only wishing to take credit card



payments at cookie booths do not need to activate girl delivery. These troops can instead use the Digital Cookie app to take credit card payments for in hand sales at a booth.

If you would like to offer girl delivery as a delivery option to your customers, submit the Girl Delivery Activation Request Form and USAGSO will enable the girl-delivery option for your troop. When submitting the form, be sure to specify if girl delivery should be turned on for the entire troop or just the troop link. Please know, once girl delivery is turned on for a troop, parents will have the ability to toggle girl delivery on and off for their Girl Scout. If you request girl delivery only on a troop link, USAGSO will toggle each Girl Scout's girl delivery setting off, but parents can toggle this back on from their My Cookies tab. Please communicate with parents appropriately.

BOOTH SALES SETUP

The eBudde system gives volunteers the ability to quickly and easily credit girls for physical and digital sales made at a cookie booth. However, to use this functionality, volunteers must enter their scheduled booth sale times into the eBudde system. We ask that OCMT Cookie Managers help troop leaders enter their cookie booth times into the eBudde system.

Add/Edit Troop Booth Sales

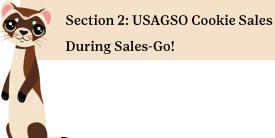
Troop volunteers can add and edit their troop booth sales from their troop's Booth Sales tab in eBudde. Watch this video for step-by-step instructions. It is important to note that booth sales require service unit or council approval, and booth sales cannot be created for a past date. We encourage volunteers to enter booth sales well in advance. However, if a booth sale has already passed, volunteers can select a future date so it can be entered into eBudde and used to distribute cookies to girls.

Booth Approval

Troop booth sales must be approved before troop volunteers can credit girls for those cookie booth sales. Select Service Unit Volunteers and council staff have permission to approve troop booth site sales in eBudde. Watch this video for step-by-step instructions.

To ensure booth sale requests are approved in a timely fashion, council staff will approve all pending booth site sales daily (business days only) during the cookie season.





TRANSFERRING COOKIES

During cookie sales, you may wish to give cookies to another troop or service unit or to receive cookies from another troop or service unit. These transfers must be physically documented and recorded in the eBudde systems.

Let's look at the steps and tools to transfer cookies within a community and between communities.

Transferring Cookies within a Service Unit

USAGSO does not need to be notified about cookie transfers that take place within a service unit, however, these transfers still need to be documented and recorded in eBudde. Follow these steps to transfer cookies within a service unit.

- 1. Document the transfer at the time of the exchange. Be sure to capture the date, time, signatures and names of parties involved, and type and quantity of cookies exchanged. The cookie transfer form can be used to capture required information.
- 2. Send a copy of the documentation to your OCMT Cookie Manager.
- 3. The OCMT Cookie Manager inputs the cookie transfer into eBudde.

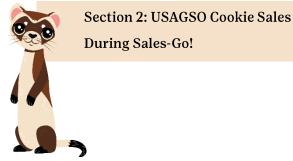
Cookie Exchange

This year, troops in the same service unit can use the eBudde Cookie Exchange tab to see the cookies available for transfer. Troops with extra cookies can share the quantity and flavors available, and troops wanting cookies can search the exchange and contact troop volunteers to arrange a transfer. Check out the eBudde video to learn more about the eBudde Cookie Exchange and be sure to follow the steps above to document and record the transfer in eBudde.

Transferring Cookies Between Service Units

If you wish to give/transfer cookies to another community or receive cookies from another community, the USAGSO Product Program Manager must be notified BEFORE the transaction takes place via e-mail at overseascustomercare@girlscouts.org. This





transaction will also need to be documented and recorded in eBudde. Follow these steps to transfer cookies between communities.

- 1. Notify the USAGSO Product Program Manager about the upcoming transfer by e-mailing overseascustomercare@girlscouts.org.
- 2. Document the transfer at the time of the exchange. Be sure to capture the date, time, signatures and names of parties involved, and type and quantity of cookies exchanged. The cookie transfer form can be used to capture required information.
- 3. Send a copy of the documentation to your OCMT Cookie Manager.
- 4. The OCMT Cookie Manager inputs the cookie transfer into eBudde. The OCMT Cookie Manager forwards a copy of the documentation to the Product Program Manager at overseascustomercare@girlscouts.org.

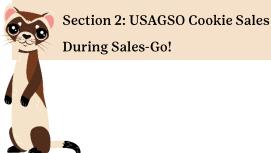
CREDITING GIRLS WITH COOKIES SOLD

The Girl Orders tab is where troop volunteers can view troop sales, manage inventory, and credit girls with boxes sold in-person. Take a moment to review the Girl Orders Tab tip sheet and video to learn more about the Girl Orders Tab.

Once you have reviewed the Girl Orders tab tip sheet and video, you are ready to begin crediting girls with those boxes sold. If you have sales on your troop site, you can also distribute those sales to the girls in your troop. Remember, the number of boxes sold for each girl in eBudde determines her final Girl Rewards earned! If you need any additional help crediting girls for those boxes sold, please reach out to your Membership Manager or overseascustomercare@girlscouts.org.

- Booth Sale Recorder
- In-Hand/Girl Delivery Orders
- Distribute Troop Site Shipped Orders
- Distribute Troop Site In-hand/Delivery Orders (+DOC Payment)





MANAGE YOUR DIGITAL COOKIE SALES

Digital Cookie gives girls and troops the ability to take credit card payments for cookie sales and offer customers different cookie delivery options. We encourage you to review the Digital Cookie Training Material Indexes to learn more.

Monitor

As a volunteer, you are responsible for ensuring girls and parents use the Digital Cookie platform to align with your community cookie sale plans. If your community does not participate in in-person sales, be sure to review Digital Cookie orders to make sure no cookies were purchased in-hand using the Digital Cookie app. If your community participates in in-person sales, regularly review the Digital Cookie orders to make sure girl delivery, in-hand, and troop pickup orders are processed and updated in eBudde by the caregiver or troop volunteers.

Refunds and Customer Support

If an order needs to be refunded, volunteers can initiate a refund following the steps in the Troop Refunding Orders tip sheet and video. Please note: volunteers can only refund in-person orders, such as girl delivery and in-hand, and cannot refund direct ship orders.

For issues with direct ship orders, or for other order issues, submit through GSUSA's digital cookie support page. Customers can also look up the status of their Digital Cookie order online and request help directly on the digital cookie website.

Manage Troop Site Sales

If your troop has setup a troop site, the troop site lead will need to manage your troop's Digital Cookie sales. Troop sites function like girl Digital Cookie site, and troop site leads should review the Digital Cookie Training Materials- Caregiver/Girl Index to learn more. If your troop is offering Troop Pickup Orders, be sure to review the Troop Pickup Orders Tip Sheet and video.





Section 2: USAGSO Cookie Sales
After Sales-Wrap Up!

SUBMITTING GIRL REWARDS

The cookie season has ended, and it is time to submit your troop's Girl Rewards. First, take a moment to review the Girl Order tab and make sure the Girl Scouts have been credited with the cookies they have sold this season. The total boxes sold by each as it displays in the Girl Order tab is the number of boxes that Girl Scout will receive credit for selling for her Girl Rewards. If needed, contact your OCMT Cookie Manager for help crediting girls with their cookie sales.

Troop Volunteer- Girl Rewards

Once you have confirmed the cookie sales have been credited to the girls, it's time to submit the Girl Rewards for each troop. Follow the steps in this video to submit each troop's girl rewards.

Receiving Girl Rewards

After all troops submit their Girl Rewards order in eBudde, an OCMT member will need to submit their community's combined Girl Rewards order with an OCMT mailing address to USAGSO. USAGSO will verify the information and forward the order to the baker. Girl Rewards are then shipped directly to the mailing address provided by the OCMT. Girl rewards are expected to arrive by the end of May. Once rewards arrive, your OCMT may contact you for help distributing rewards to girls in your troop.

COOKIE PROGRAM EVALUATION FORM

Troop Volunteers should submit the Cookie Program Evaluation Form by **April 17**. It is important that you use this opportunity to let USAGSO know what worked and what needs to be improved in the cookie program. Your input is unbelievably valuable to us, and it helps us plan for the next cookie season.





eBudde Training Index for Volunteers <u>eBUDDE LINK</u>

	Tip Sheets	Videos
Access & Overview Overview Login (& Login Help) General Navigation SU Dashboard* Troop Dashboard	Tip Sheet Tip Sheet Tip Sheet Tip Sheet	<u>Video</u>
Setup Girls (Girls Tab) Volunteers (Contacts Tab) Troop settings, additional proceeds, & rewards opt out (Settings Tab	Tip Sheet Tip Sheet D) Tip Sheet	
Ordering & Moving Cookie Inventory Placing the Cookie Order* Report Missing and Damaged Cookies* Moving Cookie Inventory to troops (SU Transaction)* Troop Cookie Exchange & Cookie Transfers between troops	Tip Sheet Tip Sheet Tip Sheet	<u>Video</u> <u>Video</u>
Booth Setup Add/Edit Troop Booth Sales Booth approval*		<u>Video</u> <u>Video</u>
Crediting Girls with Cookies Sales Viewing Sales (Girl Orders Tab) Booth Sale Recorder In-Hand/Girl Delivery	Tip Sheet Tip Sheet	<u>Video</u> <u>Video</u>
Troop Site: Order & Payment Distribution Distribute Troop Site Shipped Orders Distribute Troop Site In-Hand & Delivery Orders (+DOC Payment)		Video Video Video
Submit Girl Rewards Troop Volunteer- Girl Rewards Submission Service Unit Volunteer- Girl Rewards Submission		<u>Video</u> <u>Video</u>
Reports Troop Sales Report SU Sales Report Girl Rewards Report	<u>Tip Sheet</u> <u>Tip Sheet</u>	<u>Video</u>

^{*}These functions are only available to volunteers with Service Unit level access in eBudde. Volunteers with troop volunteer access only will not be able to view and/or perform these functions.



Digital Cookie®

Training Material Index for LBB Council Volunteers

Registration

Volunteer LoginTip SheetForgot Password/Password ResetTip SheetUnlock AccountTip SheetNo Registration EmailTip Sheet

Site Use

Service Unit AccessTip SheetTroop DashboardTip SheetVideoTroop Site Setup/LinksTip SheetVideoTroop Refunding OrdersTip SheetVideoTroop CheersTip Sheet

Mobile App

Mobile App Troop <u>Tip Sheet</u> <u>Video</u>

Customer Support Help

eBudde™ Site Help (eBudde Access and Registration • Apps • Submitting Troop Initial Order • Signing up for Booths • Tech Issues, etc.)	• overseascustomercare@girlscouts.org
Direct Shipped & In-Person Delivery Order Inquiries	 Order Status Page Customer FAOs Contact Customer Support with an Order Issue
Digital Cookie Website (Site set up · Reports · Customer list · viewing orders · Mobile App, etc.)	 Volunteer FAOs Parent/Girl Scout FAOs Contact Customer Support with a System Issue
Digital Cookie Registration & Account Information Support	 Contact Customer Support with Registration Issue Contact Customer Support with Account Information Issue
Other	 Contact Customer Support with Other Questions Provide Feedback to Customer Support



Digital Cookie®

Training Material Index for LBB Council Volunteers

Registration Tip Sheets

Volunteer Login	Forgot Password/ Password Reset	Unlock Account	No Registration Email

Site Use

Service Unit Access	Troop Da	shboard	Troop Site S	Setup/Links
Tip Sheet	Tip Sheet	Video	Tip Sheet	Video
	Troop Refun	ding Orders	Troop	Cheers
	Tip Sheet	Video	Tip S	Sheet
				10 17 10 18 18 18 18 18 18 18 18 18 18 18 18 18

Mobile App

Tip Sheet	Video

Digital Cookie Customer Support Help

Digital Cookie Registration & Account Information Support

Contact Customer Support with Registration Issue	Contact Customer Support with Account Information Issue

Digital Cookie Website (Site set up · Reports · Customer list · viewing orders · Mobile App, etc.)

Volunteer FAQs	Parent/Girl Scout FAQs	Contact Customer Support with a System Issue

Direct Shipped & In-Person Delivery Order Inquiries

Order Status Page	Customer FAQs	Contact Customer Support with an Order Issue

Other

Contact Customer Support with Other Questions	Provide Feedback to Customer Support	

eBudde™ Site Help

 $(Access \cdot Registration \cdot Apps \cdot Submitting \ Troop \ Initial \ Order \cdot Signing \ up \ for \ Booths \cdot Tech \ Issues, etc.)$

overseascustomercare@girlscouts.org



Digital Cookie®

Training Material Index for LBB Council Caregivers/Girl Scouts

Registration		
Site Registration	<u>Tip Sheet</u>	<u>Video</u> (initial login)
Site Registration Girl Scout 13 and Over	<u>Tip Sheet</u>	· · · · · · · · · · · · · · · · · · ·
Forgot Password/Password Reset	<u>Tip Sheet</u>	
No Registration Email	<u>Tip Sheet</u>	
Unlock Account	<u>Tip Sheet</u>	
My Account Tab	<u>Tip Sheet</u>	
Dashboard	<u>Tip Sheet</u>	
Site Setup		
Site Setup	<u>Tip Sheet</u>	<u>Video</u>
Site Setup-Girl Scout 13 and Over	<u>Tip Sheet</u>	
Photo/Video Upload	<u>Tip Sheet</u>	<u>Video</u>
Marketing to Customers	<u>Tip Sheet</u>	<u>Video</u>
Order Management		
Order Received: In-Person Delivery*	<u>Tip Sheet</u>	<u>Video</u>
Order Received: Shipped/Donated	<u>Tip Sheet</u>	
My Cookies: Delivery Settings*	<u>Tip Sheet</u>	<u>Video</u>
Site Features		
Entrepreneur Pin and Badges	<u>Tip Sheet</u>	
My Rewards	Tip Sheet	<u>Video</u>
Cheers	Tip Sheet	
Closing Your Site Early	<u>Tip Sheet</u>	
Mobile App		
Mobile App Caregiver/Girl Scout View	<u>Tip Sheet</u>	Video
Mobile App Booths	Tip Sheet	Video
• •	•	

Customer Support Help

oustorner support morp	
Digital Cookie Website (Site set up · Reports · Customer list · viewing orders · Mobile App, etc.)	 <u>Parent/Girl Scout FAQs</u> <u>Contact Customer Support with a System Issue</u>
Digital Cookie Registration & Account Information Support	 Contact Customer Support with Registration Issue Contact Customer Support with Account Information Issue
Direct Shipped & In-Person Delivery Order Inquiries	 Customer FAQs Order Status Page Contact Customer Support with an Order Issue
Customer Experience Tip Sheets	• <u>In-person Delivery Order</u> / <u>Shipped Order</u>

^{*}In-Person Delivery and Delivery Setting changes are only available for troops that have requested to turn-on girl delivery in digital cookie. Please check with your troop volunteer to find out if your troop will be offering girl delivery.



APPENDIX



proceeds. Due January 23.

☐ <u>Transfer cookies from the service unit to each</u> troop in eBudde (in-person cookie sales only).

☐ Begin Cookie Booth & In-Person Sales! (in-person

cookie sales only). Starting January 30

COOKIE SALES CHECKLIST (SEPTEMBER-APRIL)

Before Sales- Get Ready! (September-December)	During Sales- Go! (Febr
□ Learn about the Cookie Program. Read Section I of the OCMT Cookie Guide & Complete your Cookie Trainings in gsLearn.	☐ Manage your <u>Cookie Booths in</u> cookie sales only).
□ Submit OCMT Cookie Materials Order Form (Required to receive sample cookies and print materials.) Due September 30.	☐ Bling your booth for National Weekend. February 20-22.☐ Credit girls with their cookie sMarch 15
□ Submit <u>Cookie Program Community Level Troop</u> <u>Request Form</u> to manage cookie sales on a community level. Due October 10.	
□ Obtain local approval to sell.	After Sales- Wrap-up (1 □ Submit <u>Girl Rewards in eBudd</u>
□ <u>Place your cookie order</u> (in-person cookie sales only). Due October 17.	☐ Submit the OCMT Cookie Clos officially close out your
□ Log into <u>eBudde</u> & verify information. Starting December 1.	cookie season. Due March 31 your cookie sales end date)
□ <u>Place your cookie order (</u> USVI only). Due December 9.	☐ Check Final Invoice and remit Due April 10.
□ Schedule and plan a parent meeting, volunteer meeting, and Cookie Rally!	□ Submit <u>Cookie Program Evalu</u> USAGSO. Due April 17.
Before Sales- Get Set! (January)	
☐ Log into <u>Digital Cookie</u> to verify information & setup troop links. Starting January 2 .	USAGSO's 2026 Girl Scout (Sale Dates:
□ Submit <u>Digital Cookie Girl Delivery Activation Form</u> by January 5 (in-person cookie sales only)	January 6: Digital Cookie Dir
☐ Begin taking Digital Cookie Direct ship and Girl Delivery Pre-Orders! Starting January 6 th (12:00 AM CST)	Delivery Preorders Begin January 30 to March 15: In- Sales Begin
☐ Pickup cookies and report lost/missing cookies (inperson cookie sales only)	DDA
☐ Submit the Recipe for a Successful Cookie Program notification form to earn additional proceeds. Due	BRAV
January 23. □ Opt-out of Girl Rewards in eBudde for additional	FIFR

ruary-March)

- <u>eBudde</u> (in-person
- Girl Scout Cookie
- sales in eBudde. **Due**

March-April)

- e. Due March 27.
- seout Form to
- (or 2 weeks after
- /receive payment.
- <u>ation Form</u> to

Cookie Program

ect Ship Girl person Cookie





PERMISSION FOR PARTICIPATION IN THE 2026 GIRL SCOUT COOKIE PROGRAM (THIS FORM MAY BE PHOTOCOPIED WHEN COMPLETED. PRINT CLEARLY, USE BLACK INK.)

Overseas Committee Troop #is planning to participa in the annual Girl Scout Cookie Program sponsored by the Overseas Committee during January 30 – March 15, 202 (subject to change depending on the arrival date of the cookies.)				
	s a unique, hands-on way for girls to oal Setting, Decision Making, Money			
Guantanamo Bay, Bahrain, and K	e Program, which is restricted to sal wajalein as well as in the U.S. Virgin in Cairo, Tokyo, North Athens, Fran	Islands, Northern	n Mariana Islands,	American
and regulations that govern the a	e only sold in booths in U.S. military bility to provide this program restri ulations do not apply to our member	ct door-to-door, "	pre-order" or indi	vidual girl selling.
	ne Digital Cookie Program to the foll d US embassy or consulate affiliated y 6 – March 15, 2026 .			
<u>Safety Activity Checkpoints, secti</u> a membership pin, or uniform.	will be abiding by the Program Stand on Cookie and Product Sales from GS	SUSA. Please mak	e sure that your da	
	ill out, sign, and return this form to y			
My child	has my permission to partici	pate in the annua	l Cookie Program	sponsored by the
for the cookies and money she re	seas Committee during January-Ma ceives, including at the booth in whi al start date and has appropriate ad	ch she participate	es. I will see that s	
Yes No My child myself and/or the Girl Scout adul	has my permission to engage in onli t in charge.	ne cookie progran	n activities under t	the supervision of
Yes No USAGSO Relations purposes.	has my permission to use photog	graphs, voice, and	d/or video of my	child for Public
I hereby comply with this agreem	ent.			
In the Community of	on this day	of	20	
Name of girl (print)		Age		
Signature of parent/guardian				
Address (print)				
Telephone Number (include coun	try code)			



USAGSO Cookie Program Girl Rewards Opt-Out Troop Agreement Form

The girls of Girl Scout Troop # have discussed the proceeds option available for the Overseas Committee and troops in the community and have decided to opt out of Girl Rewards for additional proceeds.			
Troop Level:			
Troop Leader Signature	2:	Date:	
All girls in troop/group copy of the completed	participating in the USA form should be sent to th	GSO Cookie Program must s ne Overseas Committee Cha	sign this form. A ir or Cookie Manageı
Girl Scout Name		Girl Scout Signature	
	-		_
	-		_
	-		_
	-		_
			_
			_



Girl Scout Name	Girl Scout Signature



Girl Scout Name	Girl Scout Signature
	-
	-

		KIE COORDINATOR TRAINING OUTLINE (2 HOURS)	
TOPIC	METHOD	INFORMATION AND MATERIALS	TIME
Introductions Course Objectives	Participants introduce themselves: Name, Troop Number and if they	• Course Objectives	15 minutes
Housekeeping	have ever participated in a Girl Scout Cookie Program before	• Ice Breaker (supplies if needed)	
	Ice Breaker Exercise	Training objectives list	
	Identify training objectives and rest room locations, etc	Restroom locations, etc	
Why a Cookie Program?	Brainstorm on Flip Chart.	• The 1st USAGSO Cookie Program was held in 1981.	10 minutes
	Explain the Girl Scout Cookie Program is a Program Activity for Girls in	Touch of America Overseas	
	the USA Girl Scouts Overseas (USAGSO), which provides 5 Skills for Girls:	Develop Pride/Self-Esteem	
	Goal Setting	Learn new skills (Goal Setting, Decision Making, Money Management, People Skills, and Business Ethics.	
	Decision Making	Achieve goals	
	Money Management	Money to support troop activities and overseas committee activities	
	Business Ethics		
	(See USAGSO website under Cookie Programs for more information.)		
Safety and Awards	Discuss and review the Safety Activity Checkpoints, section Cookies and	Safety Activity Checkpoints—Cookies and Product Sales	20 minutes
	Product Sales	Cadet/Junior/Brownie/Daisy Guides to Girl Scouting. Explain how girls can earn the Cookie Activity Pin each	
	Girl Rewards, Badges, Cookie Entrepreneur Family Pin	year	
		• How girls can earn Financial Literacy Leaves (Daisies-Ambassadors) and Badges (Brownies-Ambassadors) by	
		participating in the cookie program	
		(See GSUSA Volunteer Cookie Resources webpage for more information.)	
		• Explain Girl Rewards received if their troop doesn't opt out of girl rewards.	
Bulk Cookie Materials	Materials by Little Brownie Baker	• Distribute materials provided by Little Brownie Baker to each troop based on # of girls. Encourage to review	15 minutes
	USAGSO Collection Sheet	materials before training.	
	USAGSO Permission Slips, required for each girl to participate	USAGSO form (if required by OC Community)	
	да так так так так так так так так так та	USAGSO Cookie Program Permission Form (required for each girl)	
OC Cookie Program Plan	Introduce the OC Cookie Program Plan and respect of Overseas	One copy of the OC Cookie Program Plan for each participant	15 minutes
	Committee boundaries	Who Sells the cookies? Only Girls sell cookies	
	Review of selling locations	What Each Cookie Costs (provided by OC)	
	Who Sells the Cookies?	• Booth Sales: Explain how to sign up and use eBudde™ (Little Brownie Bakers)-See the Cookie Calendar and	
	Discuss RESTRICTED SALES: NOT IN THE ECONOMY OR AT	OCMT Manual for details.	
	INTERNATIONAL SCHOOLS, US MILITARY COMMUNITIES AND	Colif Manda for actains.	
	AUTHORIZED US EMBASSIES (Does not apply to USVI, N. Mariana Islands,		
	and American Samoa.)		
Forms/Paper Trails	Explain the importance of a Paper Trail and the procedures involved	• Explain in detail the use of the Troop Cookie Coordinator Worksheet (N/S 4 Troop Quick Pick up form) if you	15 minutes
•		decide to use it. If you decide to use a pick up sheet or report produced by eBudde, explain in detail the use of	
		such document to the Troop Cookie Coordinator.	
		• Collection Sheet, Money Envelope Money handling procedures based on OC Cookie Program Plan (if not	
		specific in OC Cookie Program Plan, provide in writing)	
		• Receipt book usage, how to complete a receipt (sample receipt attached)	
		,	
	• Introduce Cookie Program Theme for the Cookie Program Year. Discuss		25 minutes
Activities with a Focus on	how to create activities that focus on financial literacy skills. Review	Troop Goal and Goal Setting	
Financial Literacy/5 Skills for	resources available to support cookie activities such as:	Know the cookies	
Girls/Volunteers/Adult	-GSUSA website resources	Appropriate dress, manners and behavior at the booth during sale	
Volunteers	-Little Brownie Bakers website resources	• Girl Sale cookies, Adults chaperone!	
	-USAGSO website resources	Booth sales (and booth decorations)	
	Create an action plan	Recruiting new girls	
	Review Council's Girl Rewards		
	Get Girls, parents/guardians adult volunteers excited about the sale		
	using goal setting and cookie activities		
Burning Questions	Wrap-up with answers to questions		5 minutes



Cookie Transfer

VARIETY	# OF CASES	DATE:
Adventurefuls		Transferring Out SU
Lemon Ups		SU Name:
Trefoils		
Do-Si-Dos		Volunteer Name:
Samoas		Signature:
Tagalongs		
Thin Mints		RECEIVING SU
Exploremores		SU Name:
Toffee-Tastics		Volunteer Name:
TOTAL		Signature:



Cookie Transfer

VARIETY	# OF CASES	DATE:
Adventurefuls		Transferring Out SU
Lemon Ups		SU Name:
Trefoils		
Do-Si-Dos		Volunteer Name:
Samoas		Signature:
Tagalongs		
Thin Mints		RECEIVING SU
Exploremores		SU Name:
Toffee-Tastics		Volunteer Name:
TOTAL		Signature:

Resources at a glance





All resources can be found at <u>usagso.org</u> AND girlscouts.org/cookieresources

- · About Girl Scout Cookies®
- · Troop Leader Resources
- · Cookie Business Badges
- · Cookie Entrepreneur Family Pin
- · Digital Cookie®
- · Digital Marketing Tips for Cookie Entrepreneurs

Girl Scouts' safety guidelines

One of the most essential steps you can take to have a great season is to review all safety guidelines with troop members and their caregivers.

- · Practical Tips for Parents
- · Safety Tips for Product Sales
- Your Council's Volunteer Essentials and Safety Activity Checkpoints

For more information visit: girlscouts.org/cookieresources



Found at LittleBrownie.com

- NEW Social Media Guide
- Exploremores Launch Resources
- · FAQs and Nutrition Information
- Social Media Tools and Graphics
- BRAVE, FIERCE, FUN! Resources
- Resources for Girl Scouts to Grow Their Cookie Businesses
- Cookie History
- · Cookie Recipes







Little Brownie Bakers* on Instagram *@samoas_cookies*





Little Brownie Bakers*

on Pinterest *@lbbakers*

Reducing our footprint

Packages of Samoas* have reduced plastic packaging. Cases of Thin Mints* use 26% recycled content (and 18% less packaging material). Adventurefuls* NEW packaging uses a recyclable PET tray.



Learn More at: LittleBrownie.com/Sustainability







BRAVE. FIERCE. FUNIL



