













# Digital Cookie®

## Training Material Index for LBB Council Volunteers



### Registration Tip Sheets

Volunteer Login	Forgot Password/ Password Reset	Unlock Account	No Registration Email
			

### Site Use



Service Unit Access		Troop Dashboard		Troop Site Setup/Links	
Tip Sheet		Tip Sheet	Video	Tip Sheet	Video
					
		Troop Refunding Orders		Troop Cheers	
		Tip Sheet	Video	Tip Sheet	
					

### Mobile App

Tip Sheet	Video
	

# Digital Cookie Customer Support Help

## Digital Cookie Registration & Account Information Support

Contact Customer Support with Registration Issue	Contact Customer Support with Account Information Issue
	

## Digital Cookie Website (Site set up • Reports • Customer list • viewing orders • Mobile App, etc.)

Volunteer FAQs	Parent/Girl Scout FAQs	Contact Customer Support with a System Issue
		

## Direct Shipped & In-Person Delivery Order Inquiries

Order Status Page	Customer FAQs	Contact Customer Support with an Order Issue
		

## Other

Contact Customer Support with Other Questions	Provide Feedback to Customer Support	
		

## eBudde™ Site Help

(Access • Registration • Apps • Submitting Troop Initial Order • Signing up for Booths • Tech Issues, etc.)

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