



Digital Cookie®

Training Material Index for LBB Council Volunteers

Registration

Volunteer Login	Tip Sheet
Forgot Password/Password Reset	Tip Sheet
Unlock Account	Tip Sheet
No Registration Email	Tip Sheet

Site Use

Service Unit Access	Tip Sheet	
Troop Dashboard	Tip Sheet	Video
Troop Site Setup/Links	Tip Sheet	Video
Troop Pickup Orders*	Tip Sheet	Video
Troop Refunding Orders	Tip Sheet	Video
Troop Cheers	Tip Sheet	

Mobile App

Mobile App Troop	Tip Sheet	Video
------------------	---------------------------	-----------------------

Customer Support Help

eBudde™ Site Help (eBudde Access and Registration • Apps • Submitting Troop Initial Order • Signing up for Booths • Tech Issues, etc.)	• overseascustomer@girlscouts.org
Direct Shipped & In-Person Delivery Order Inquiries	• Order Status Page • Customer FAQs • Contact Customer Support with an Order Issue
Digital Cookie Website (Site set up • Reports • Customer list • viewing orders • Mobile App, etc.)	• Volunteer FAQs • Parent/Girl Scout FAQs • Contact Customer Support with a System Issue
Digital Cookie Registration & Account Information Support	• Contact Customer Support with Registration Issue • Contact Customer Support with Account Information Issue
Other	• Contact Customer Support with Other Questions • Provide Feedback to Customer Support • Contact Customer Support for All Issues

*Troop Pickup Orders is only available to troops participating in in-person sales that have signed up for booths in eBudde.