



# Digital Cookie Caregiver Training



# Training Agenda

- 1 Brief Digital Cookie Overview
- 2 Four Steps to Getting Started
- 3 Using Digital Cookie
- 4 Customer Experience
- 5 Digital Cookie Help Center



# What is Digital Cookie?



# Digital Cookie

## Online Selling Platform

Packed with fun, easy-to-use tools, Digital Cookie® delivers more ways to participate, more ways to sell, more ways to buy, and more ways to learn! And in addition, studies show Girl Scouts who use Digital Cookie® in combination with traditional sales often sell more cookies and reach their goals faster.





# Who Uses Digital Cookie?



# Girl Scouts use Digital Cookie to supercharge their cookie business!

**Girl Scouts** create their own sites and send marketing emails to customers.

**Girl Scouts** take orders and track purchases (**Customers** purchase cookies).

**Girl Scouts and caregivers** can manage their online sales, inventory, and financials using Digital Cookie.

**Troop Cookie Managers** use it to set up and manage sales for their troop's online sales site.

**Troop Cookie Managers** support Girl Scouts and families with visibility to their online progress.



# Girl Scout and Caregiver Experience



# Digital Cookie®

This cookie season, superpower your sale by adding Digital Cookie® to your toolkit.

# Become a true cookie boss in four easy steps!

## 1. Register for Digital Cookie®



Look for the Digital Cookie® registration email in your inbox to register. If you can't find it, contact your council.

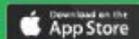
## 2. Set Up Your Site



Take a few minutes to set your sales goal, share your cookie story, and upload a fun picture or video. Then publish and go!

Use the Digital Cookie® app to sell cookies wherever you go!

The app makes it easy for you to take payment from customers purchasing cookies.



## 3. Invite Customers



Share your site with others! Due to international privacy laws, USAGSO members are not permitted to upload customer emails directly into digital cookie.

## 4. Track Your Progress



Use your Digital Cookie® platform to track sales and inventory and check progress towards your goal.

The Girl Scouts name and mark, and all associated trademarks, including but not limited to Girl Scout Cookie, Girl Scout Cookie Program, This Means, Treble, Digital Cookie® and the Treble design and mark are owned by Girl Scouts of the USA.



# Receive Email

**January 29**

**Sender:** “Girl Scout Cookies”  
email@email.girlscouts.org

**Subject:** It’s time to register  
your Girl Scout for Digital  
Cookie!

# Click "Register Now" In Email

**Create Password and Login**

All users must register through  
their Digital Cookie registration  
email every year.

# No Registration Email

**View the “No Registration  
Email” Tip Sheet**

- Check promotions, junk, and spam folders for email.
- Make sure myGS account is updated with the correct email.
- Add the sender’s email to your contacts list.

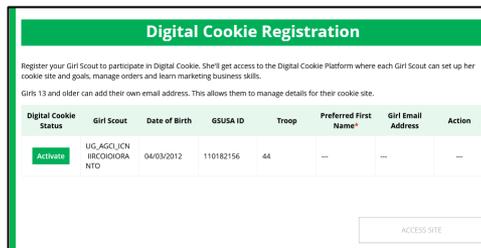


## Watch Safety Video with Girl Scout

At the end of the video, you will need to click the green continue button.

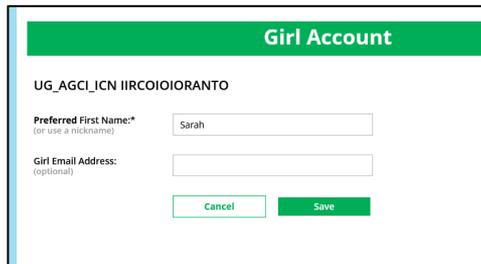
## Approve Terms and Conditions and Safety Pledge

Be sure to read the safety pledge with your Girl Scout and check the box to accept both documents.



## Activate Girl Scout(s)

After clicking the Activate button you will be able to update your Girl Scout's preferred name. This name will be on the storefront and in the customer's emails.



## 13+ Girl Scouts

You will also have the option to add your Girl Scout's email if 13 or older. Do not add the email address you used to log into Digital Cookie, This is optional, skip this box if you do not want to add an email.

## Message from Council

We are so excited to welcome you all to the 2025 Cookie Season! Don't forget to setup your site, share links with friends, and learn about all the great programmatic elements of the cookie program this season. Happy Selling!

### Message from Council

Note of encouragement from USAGSO

## My Sales Goal



### My Sales Goal

Digital sales progress bar and number of packages credited by troop volunteer.

## My Cookie Site

SET UP YOUR SITE

[Watch How-to Video](#)

[Site Setup Tips](#)

### My Cookie Site

Set up cookie site and then copy cookie site link or view QR Code.

## Pending Orders

✓ 0 Pending Approval

⚠ 1 Pending Delivery

VIEW ORDERS

### Pending Orders

At a glance, see if their Girl Scout has any orders that need to be approved or marked as delivered.

## Cheers <sup>1</sup>

Send the other Girl Scouts in your troop a note of encouragement for their hard work this cookie season!

VIEW MY CHEERS

### Cheers

Quick access button to "Send a Cheer" to a Girl Scout in their troop.

## Pins & Badges



Track your progress towards completing your Cookie Business Badges and Cookie Entrepreneur Family Pins.

UPDATE

### Pins & Badges

Track the progress toward completing the Cookie Business Badges and Cookie Entrepreneur Family Pins.



# Online Sales and Marketing

### INAAA's Online Sales and Marketing

Charts last updated on 8/25/23 3:15 PM CDT

#### Total Online Sales



Customers who ordered: 5  
Orders placed: 14  
Packages sold: 155  
Gift boxes: 5

#### Online Sales by Cookie

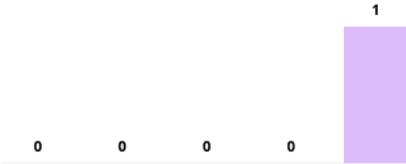


- Adventurefuls® (11.1%)
- Lemon-Ups® (4.7%)
- Trefoils® (6.3%)
- Do-si-dos® (8.9%)
- Samoas® (20.5%)
- Tagalongs® (11.1%)
- Thin Mints® (24.8%)
- Girl Scout S'mores® (8.9%)
- Toffee-tastic® (3.7%)

#### Marketing Emails

 1 marketing emails sent to 1 customers

Send a Marketing Email



0	0	0	0	1
Open For Business	Still time to order	Email my site (mobile)	Thank You * <small>* Ask your Troop Leader if this counts for rewards</small>	Shipping Promotion

#### Online Sales by Delivery



Donated	5%	8 Pkgs
Shipped	45%	70 Pkgs
Deliver in Person	49%	76 Pkgs
Cookies in Hand	1%	1 Pkgs
<b>100%</b>		<b>155 Pkgs</b>



INAAA, you're part of the largest girl-led entrepreneurial program in the world!  
The Girl Scout Cookie Program



# Setting up the Girl Scout Cookie Site

Have multiple Girl Scouts?  
Easily switch between  
each site here.

The screenshot shows the top of the website. On the left is the logo for "girl scouts of the sierra nevada". On the right, there are links for "Shop", "My Account", and "Log Out". Below these, it says "You are viewing as:" followed by a dropdown menu showing "Parent of kaiMzceeM r. Troop 333" with a downward arrow. A yellow callout box with a downward arrow points to this dropdown menu. At the bottom is a green navigation bar with the following links: "Home", "Badges", "Learning", "Site Setup" (highlighted with a yellow box), "Customers", "Orders", "My Rewards", "My Cookies", and "Cheers".

To set up the Girl Scout's cookie site:

- Click the "Site Setup" link on the menu bar.
- Or click the "Set Up Your Site" button from the home page.

The screenshot shows a page titled "My Cookie Site" with a purple cookie icon. Below the title is a prominent green button that says "SET UP YOUR SITE". Underneath the button are two links: "Watch How-to Video" and "Site Setup Tips".



## Girl Scout Site Set Up

# Four sections to set up the site

- 1. Goal Setting: Set My Sales Target**
- 2. My Cookie Story**
- 3. Photo/Video Upload**
- 4. Preview and Publish Your Site**



# Goal Setting: Set My Sales Target

**STEP 1** **SET MY SALES TARGET** REQUIRED

**Your Goal Calculator**

1 Emily wants to sell  packages which = about \*  to help her Troop and others. [Save](#)

The money you earn stays local, funding amazing experiences for you and your troop.  [Learn more](#)

2

3

\*When you sell cookies, it goes to your troop budget. Together, you can accomplish big things!

**SO FAR EMILY HAS SOLD:**

Emily's Total Sale Progress

4  Offline Sales

0 Online Sales

Total Boxes Sold

Offline Sales  
Online Sales





# My Cookie Story

**STEP 2** **WRITE MY COOKIE STORY** REQUIRED

Tell your customers what you and your troop plan to do with the money you earn from selling cookies.

Tell your customers what you learned from selling cookies.

1

2

3

Customers want to hear how you're using cookie money — the more you tell them, the more inspired they'll be to support your cookie sales efforts!





# Photo/Video Upload

Girl Scouts who uploaded a photo or video of themselves sold more than double the boxes on average than those who did not.

**Make your cookie story even better**  
Choose a photo or video (optional)

**1**  Upload your own photo - or -  Choose from the photo gallery

**2**  Upload your own video - or - Use the Girl Scouts video: Cookie Boss

 How to make your video **3**

  
actual image size

Your Digital Cookie site will show this photo.





# Approve and Publish

**STEP 3** **REVIEW YOUR DIGITAL COOKIE PAGE AND PUBLISH** REQUIRED

**PARENT OR GUARDIAN:** Your girl's **Digital Cookie** page **must be published** if she wants to send marketing emails or have customers order cookies online.

[See your site and publish](#)

---

**Digital Cookie site update history**

Site Setup resubmitted on Wed Oct 05 00:15:41 EDT 2016.

Updated site saved on Wed Sep 28 14:05:37 EDT 2016. You must resubmit these changes for approval.

Site submitted for approval on Wed Oct 05 00:15:41 EDT 2016.

If your button only says “see your site” you may be missing some required fields or didn’t make any changes. Go back and check that everything has been completed.

**Lucy's Digital Cookie Site Preview**

**PARENT - OR - GUARDIAN**

Lucy made **Digital Cookie** page updates that were submitted for your approval on 09/06/2022 01:15 PM CDT.

[EDIT](#) [APPROVE AND PUBLISH](#)

Learn about approval

Lucy's site status: **Published** <https://DigitalCookie.GirlScouts.org/sci>

Digital Storefront: **OPEN** [CLOSE ONLINE STORE](#)

Click to edit

Click to review and publish

# Digital Cookie Pages

# Badges



[Shop](#) [My Account](#) [Log Out](#)

**You are viewing as:**

[Parent of eoioli o. Troop 282](#) 

[Home](#) [Badges](#) [Learning](#) [Site Setup](#) [Customers](#) [Orders](#) [My Rewards](#) [My Cookies](#) [Cheers](#)

## My Daisy Pin and Badges



**Year 1**

Girls work with their family to earn the Cookie Entrepreneur Family pin to strengthen skills and partner with her family. Adults, look for the  throughout for special ways you can help!

**Purpose:** By completing these steps and earning the pin, girls will learn the key skills to cookie success with support from their family.

**Steps to complete "Entrepreneur Pin"**

- STEP 1** Set a goal

---

- STEP 2** Decide how to reach your goal

---

- STEP 3** Practice with money

---



**Year 2**

**NEW!** Girls who completed the Year 1 pin last year can earn the Year 2 pin for their age level. If your family didn't get a chance to earn the pin last year, you can still earn the Year 1 pin this year.

Girls will work with their families to earn the Cookie Entrepreneur Family pin to strengthen skills as they complete the requirements in Year 1 and Year 2. Adults, look for the  throughout for special ways you can help!

**Purpose:** By completing these steps and earning the pin, girls will learn the key skills to cookie success with support from their family.

**Steps to complete "Entrepreneur Pin"**

- STEP 1** Set a goal

---

- STEP 2** Decide how to reach your goal

---



**My First Cookie Business**

When you sell Girl Scout Cookies®, you run your very own business! Find out how to sell cookies and excite your customers. Then decide how you'll use the cookie money with your Girl Scout friends.

**Purpose:** When I've earned this badge, I will know how to sell Girl Scout Cookies and use my troop's cookie money.

**Steps to complete "My First Cookie Business"**

As you complete the steps in any order to earn this award, mark the box to show your progress.

★

- STEP 1** Find out about Girl Scout Cookies

---

- STEP 2** Decide how to use your cookie money and set a goal

---

- STEP 3** Practice your sales pitch

---

Get full badge [requirements](#)

★

**Congratulations!**

Great job! You've earned your My First Cookie Business Badge! Get the badge [here!](#)



**Cookie Goal Setter**

When you sell Girl Scout Cookies®, you are running your own business. You get to work with your Girl Scout troop to decide how you will use your money. Together, you set goals and share them with real customers!

**Purpose:** When I've earned this badge, I will know how to set and share my goals.

**Steps to complete "Cookie Goal Setter"**

As you complete the steps in any order to earn this award, mark the box to show your progress.

★

- STEP 1** Decide how you will use your money

---

- STEP 2** Set a package goal

---

- STEP 3** Share your goals with your customers

---

Get full badge [requirements](#)

★

**Congratulations!**

Great job! You've earned your Cookie Goal Setter Badge! Get the badge [here!](#)

# Learning



[Shop](#) [My Account](#) [Log Out](#)

**You are viewing as:**

[Parent of eoioli o. Troop 282](#) 

[Home](#) [Badges](#) [Learning](#) [Site Setup](#) [Customers](#) [Orders](#) [My Rewards](#) [My Cookies](#) [Cheers](#)



# Learning

## Games and Videos

All the fun in one place! Games, videos, and a whole lot more.



Cookie Booth Bounce



Travel Video: Girl Scouts of Maine



Take Action Video: Girl Scouts of Central Texas



My Take Action Planner



Our Troop Budget: My Ideas



How to Make a Digital Cookie Video

More Activities ▼

## Cookie Program Learning

### Learning to Be an Entrepreneur

Everything you do on the **Digital Cookie** site-whether you're playing a game, taking a quiz, or checking your sales progress-helps you learn how to run a business. That makes you an entrepreneur!

Click on each circle to see how to build your business skills.

### Cookie Page Setup



Stay Safe and Treat People Fairly



Set Your Sales Target



Come Up with a Troop Goal

### Cookie Planning



# Customers



[Shop](#) [My Account](#) [Log Out](#)

**You are viewing as:**

[Parent of eoioli o. Troop 282](#) 

[Home](#)

[Badges](#)

[Learning](#)

[Site Setup](#)

[Customers](#)

[Orders](#)

[My Rewards](#)

[My Cookies](#)

[Cheers](#)



## Due to international privacy laws, USAGSO members are not authorized to input customer contact data.

My Cookie Customers

### Customer List

Send marketing emails, keep customer information up-to-date, and track orders.  [Tips to get started](#)

Select All
 

SEND MARKETING EMAIL

ADD CUSTOMER

More...

Show 10 Items
▼

	Name	Email Address	Last Emailed	Email Title	Email Status	Total Orders	Total Pkgs
<input type="checkbox"/>	<a href="#">Mindy Guevara</a>	Yes				0	0

Total customers: 1
Total emails sent: 0
Total unique customers emailed: 0

Need help?
▼



# Orders



[Shop](#) [My Account](#) [Log Out](#)

**You are viewing as:**

[Home](#) [Badges](#) [Learning](#) [Site Setup](#) [Customers](#) [Orders](#) [My Rewards](#) [My Cookies](#) [Cheers](#)



# Orders to Deliver

Click on the "Paid by" name to review customer and order details

**Digital Cookie Orders to Deliver**

Running a Good Business  
Keep track of what's been ordered, when it's approved, and when it's delivered.

**2 Orders to approve for delivery in person**  
Click on a name to see all the details about the order. Then "Approve" or "Decline" the order.

Select all in view    Approve Order    Decline Order    Show 5 Items

Order #	Cookie Pkgs	Paid by	Deliver to	Delivery Address	Order Date	Days left to Approve
<input type="checkbox"/> 05089908	7	<a href="#">Grayson Shaw</a>	Grayson Shaw	123 E Main St, Oklahoma City, OK	10/16/2020	5
<input type="checkbox"/> 05089911	11	<a href="#">Jessica Lawson</a>	Jessica Lawson	135 SE Main St, Portland, OR	10/16/2020	5

[Orders Need Help?](#)

When determining whether to approve or decline the order, consider:

- Is the customer a known and trusted individual?
- Are you willing and able to get the cookies to the customer's location before the end of the sale.

AND

- Do you have or will you have the inventory available?

If so, **"Approve Order."**



# Approving/Declining Orders in Bulk

Check box

Order #	Cookie Pkgs	Paid by	Deliver to	Delivery Address	Order Date	Days left to Approve
<input checked="" type="checkbox"/> 05073568	6	Jane-Anne Cathcart	Jane-Anne Cathcart	135 Main St, Hancock, MA	12/02/2019	4
<input type="checkbox"/> 05073570	6	Joseph Matimora	Joseph Matimora	14280 SE Fisher Way, Apt 10D, Cincinnati, OH	12/02/2019	4

*Once you approve or decline you can't change the action and an email is deployed to the customer.*

**Approve Delivery for Cookie Orders**

Orders selected: 2

**Items to check before you approve order delivery for Jennifer:**

- You have all the cookies on hand or can obtain them from your troop.
- You are willing and able to travel to the delivery address.
- You will contact the customer to arrange a delivery date and time.

When you approve delivery of these orders, the customer's credit card will be charged for the cookies and Jennifer will be able to see all order details including the customer's name and contact information. Don't forget it's important to mark when she's delivered the cookies!



# Approving/Declining Orders Individually

*Once approved: customers receive an email to expect their cookies within two weeks of when you have them.*

ACTION ITEM: Check your cookie inventory and delivery address before you approve delivery. [Approve Now](#)

**Order Detail** Approve for Delivery

<b>Order Number:</b> 05758868	<b>Order Status:</b> Needs Approval
<b>Deliver To:</b> Trefoil Love	<b>Order Type:</b> In-Person Delivery with Donation
<b>Delivery Address:</b> 1231 Upas St San Diego, California 92103-5127	<b>Order Date:</b> 9/15/2024 6:16 PM CDT
<b>Delivery Phone:</b> 619-867-5309	<b>Secondary Delivery Option:</b> Cancel Order
<b>Ordered From:</b> My Cookie Website	<b>Approved to Deliver:</b> Pending Decision
<b>Order Paid By:</b> Trefoil Love <a href="#">Add to customer list</a>	<b>Order Delivered:</b>
<b>Billing Email:</b> mtaggs22@gmail.com	
<b>Billing Phone:</b> 619-867-5309	

---

<p><b>Cookies Selected</b></p> <ul style="list-style-type: none"> <li> Thin Mints®, 2 pkgs</li> <li> AdventureFutis®, 1 pkg</li> <li> Trefois®, 2 pkgs</li> <li> Donate Cookies, 1 pkg</li> </ul>	<p><b>Order Summary</b></p> <table style="width: 100%; border-collapse: collapse;"> <tr> <td>Purchased Packages: 5</td> <td style="text-align: right;">\$30.00</td> </tr> <tr> <td>Donated Packages: 1</td> <td style="text-align: right;">\$6.00</td> </tr> <tr> <td colspan="2"><hr/></td> </tr> <tr> <td>Subtotal:</td> <td style="text-align: right;">\$36.00</td> </tr> <tr> <td>In-person Delivery:</td> <td style="text-align: right;">Free</td> </tr> <tr> <td colspan="2"><hr/></td> </tr> <tr> <td><b>Order Total:</b></td> <td style="text-align: right;"><b>\$36.00</b></td> </tr> <tr> <td><b>Added to sales goal:</b></td> <td style="text-align: right;"><b>6 pkgs</b></td> </tr> </table>	Purchased Packages: 5	\$30.00	Donated Packages: 1	\$6.00	<hr/>		Subtotal:	\$36.00	In-person Delivery:	Free	<hr/>		<b>Order Total:</b>	<b>\$36.00</b>	<b>Added to sales goal:</b>	<b>6 pkgs</b>
Purchased Packages: 5	\$30.00																
Donated Packages: 1	\$6.00																
<hr/>																	
Subtotal:	\$36.00																
In-person Delivery:	Free																
<hr/>																	
<b>Order Total:</b>	<b>\$36.00</b>																
<b>Added to sales goal:</b>	<b>6 pkgs</b>																

**Approve or Decline Delivery**

**Items to review before you approve order delivery for kailMzceeM:**

- You have all the cookies on hand or can obtain them from your troop.
- You are willing and able to travel to the delivery address.
- You will contact the customer to arrange a delivery date and time.

When you approve this order, the customer's credit card will be charged and kailMzceeM can see all order details including the customer's name and contact information. Don't forget it's important to mark when she's delivered the cookies!

Decline Order

APPROVE ORDER

**Decline Delivery for Cookie Orders**

Secondary options your customers selected if their order is declined:

**DONATE: 2 Orders**  
If you decline to deliver these orders, the customer's credit card will be charged and the cookies will be donated. Each donated order will count towards cookie sales.

**CANCEL: 0 Order**  
If you decline to deliver these orders, the customer's credit card will not be charged as the order is cancelled.

If an order is declined, it cannot be re-approved or changed.

Cancel

Decline Order



# Orders to Deliver

Orders must be marked as delivered to update cookie inventory correctly.

## 2 Orders to deliver

Click on a name to mark when the cookies were delivered. 

Select all

Select all

Order Delivered

Export Orders

Show 5 Items



OR  
Select a customer

	Order #	Cookie pkgs	Deliver to	Delivery Address	Order Date	Initial Order 
<input type="checkbox"/>	05748406	8	Becky Harrigan	1231 Upas St, San Diego, CA	8/23/2023	
<input type="checkbox"/>	05748438	9	joanne bertucci	15171 Bangy Rd, Lake Oswego, OR	8/23/2023	



# Completed Orders

## Digital Cookie Online Orders

**3 Completed Digital Cookie Online Orders**

Select all  
 [Add to Customer List](#)  
 [Export](#) ▼  
 Show 10 Items ▼

		Paid by	Order #	Cookie pkgs	Order Date	Order Type <span style="font-size: 0.8em;">(i)</span>	In Customer List
<input checked="" type="checkbox"/>	<a href="#">View</a>	Nina Smith	00112249	10	6/26/2023	Shipped	
<input type="checkbox"/>	<a href="#">View</a>	Jasmin Winter	00112247	7	6/26/2023	In Person	<input checked="" type="checkbox"/> 
<input type="checkbox"/>	<a href="#">View</a>	Jane-Anne Cathcart	00112245	5	6/26/2023	Shipped	<input checked="" type="checkbox"/>

★ Grow your customer list! Select checkboxes for the names you want to add.
 Need Help?



# My Rewards



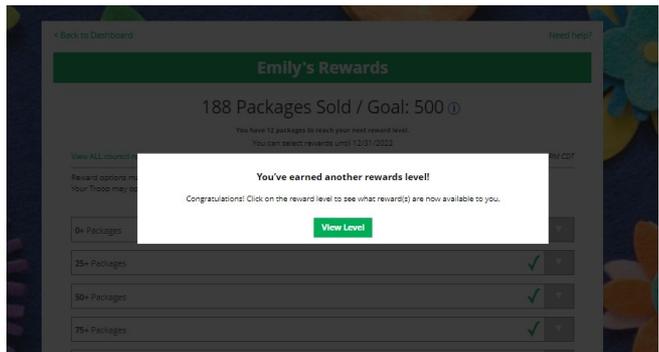
[Shop](#) [My Account](#) [Log Out](#)

**You are viewing as:**

[Parent of eoioli o. Troop 282](#) 

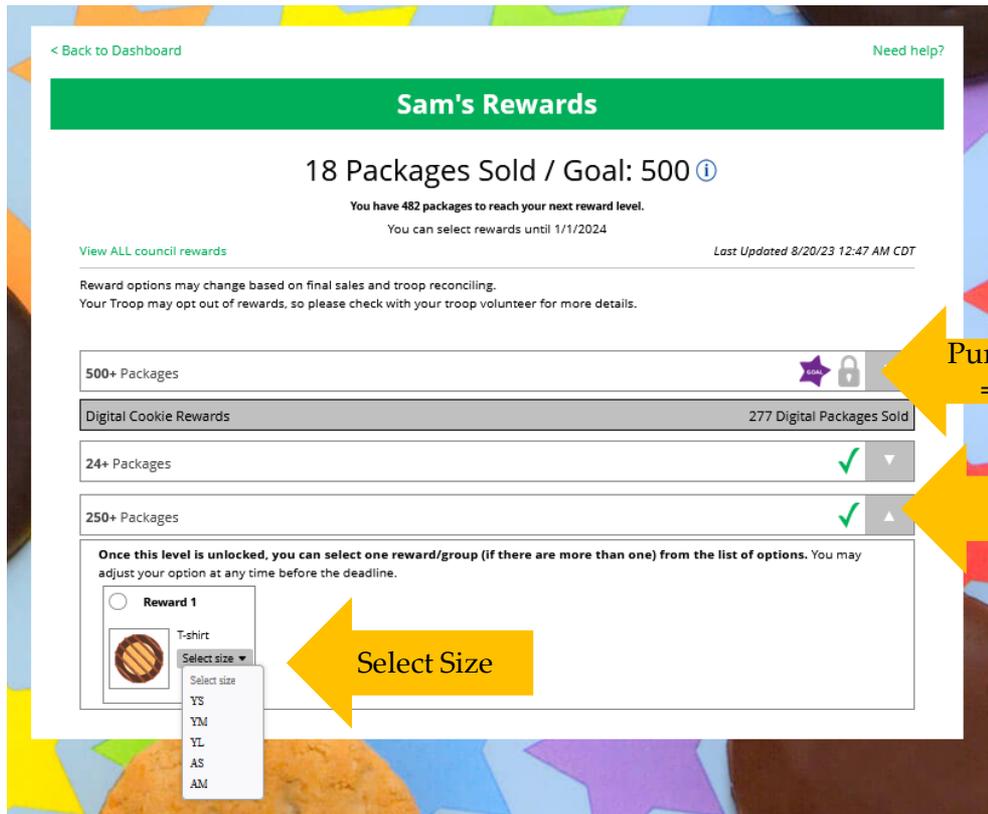
[Home](#) [Badges](#) [Learning](#) [Site Setup](#) [Customers](#) [Orders](#) [My Rewards](#) [My Cookies](#) [Cheers](#)

# My Rewards



As Girl Scouts earns a reward, they will see a message on their “My Rewards” tab letting them know they earned another reward.

**NOTE:** Girl Rewards are not available in troops that opted out of rewards for additional proceeds. Please check with your troop leader to find out if you are eligible to earn Girl Rewards this season.



# My Cookies



[Shop](#) [My Account](#) [Log Out](#)

You are viewing as:

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1. The total number of packages that have been allocated to your Girl Scout from the troop cookie volunteer.
2. Offline sales need to be updated by the Girl Scout/caregiver when the Girl Scout delivers cookies not ordered/paid for through Digital Cookie.

**Jan's Cookies**

[Go to Delivery Settings](#) [View entered Initial Inventory](#)

**Jan's Packages: 16** 1

This number reflects all packages currently credited to your Girl Scout by the troop cookie volunteers. This number may not be the same as the data on your progress bar.

**Jan's Cookies Inventory (Packages) 0**

Girls should enter the cookies they sold/delivered to customers that were not paid for in digital cookie.

**My Offline Sales** 2 0 A [Export History](#)

**My Offline Sales**

Numbers entered will be reflected in Available Inventory and totals below.

 Adventurefuls® - <input type="text" value="0"/> +	 Lemon-Ups® - <input type="text" value="0"/> +
 Trefoils® - <input type="text" value="0"/> +	 Do-si-dos® - <input type="text" value="0"/> +
 Samoas® - <input type="text" value="0"/> +	 Tagalongs® - <input type="text" value="0"/> +
 Thin Mints® - <input type="text" value="0"/> +	 Girl Scout S'mores® - <input type="text" value="0"/> +
 Toffee-tastic® - <input type="text" value="0"/> +	

# My Cookies Tab-Delivery Settings

## Girl Scout Delivery Settings

**Allow my Girl Scout to deliver cookies**

Your girl's Digital Cookie site and mobile app let a customer choose whether to have their cookies shipped or **delivered in person**. Having both options can increase sales. You can choose to make delivery inactive if needed, and turn it back on when you're ready.

**ACTIVE** Allow Girl Scout delivery on my girl's cookie site and mobile app  **INACTIVE** Remove Girl Scout delivery from my girl's cookie site and mobile app

**My inventory for Girl Scout delivery**

If you're out of stock for a cookie, you can turn off delivery. Sam's cookie site and mobile app will update to reflect your settings. You can turn delivery back on at any time once you get stock. Customers can still purchase and ship cookies that are turned "off".

 Adventurefuls®	<input type="radio"/> Off <input checked="" type="radio"/> On	 Lemon-Ups®	<input type="radio"/> Off <input checked="" type="radio"/> On
 Trefoils®	<input type="radio"/> Off <input checked="" type="radio"/> On	 Do-si-dos®	<input checked="" type="radio"/> Off <input type="radio"/> On
 Samoas®	<input type="radio"/> Off <input checked="" type="radio"/> On	 Tagalongs®	<input type="radio"/> Off <input checked="" type="radio"/> On
 Thin Mints®	<input type="radio"/> Off <input checked="" type="radio"/> On	 Girl Scout S'mores®	<input type="radio"/> Off <input checked="" type="radio"/> On
 Toffee-tastic®	<input checked="" type="radio"/> Off <input type="radio"/> On		

# Cheers



[Shop](#) [My Account](#) [Log Out](#)

**You are viewing as:**

[Parent of eoioli o. Troop 282](#) 

[Home](#) [Badges](#) [Learning](#) [Site Setup](#) [Customers](#) [Orders](#) [My Rewards](#) [My Cookies](#) [Cheers](#)



# Cheers

**Send a Cheer to Girl Scouts in your Troop**

**Cheer on the members of Troop 4118!**  
Your fellow Girl Scouts are working hard this cookie season. Send your troop members some words of encouragement.

Search for a Troop Member:

TROOP MEMBER ▲	GOAL PROGRESS ▲	
coConoCnn s	0% <input type="text"/>	<a href="#">Pick a cheer to send ▼</a>
Grecc l	100% <input type="text"/>	<a href="#">Pick a cheer to send ▼</a>

Girl Scouts can only send to other girls in their troop but can receive Cheers from customers and leaders, and other girls in their troop.

To send a Cheer, Girl Scouts can click Pick a cheer to send next to the Girl Scout they want to cheer.

Grecc l 100%  [Close ▲](#)

Choose a Message:  ▼

Choose a Picture:

Preview your Cheer:

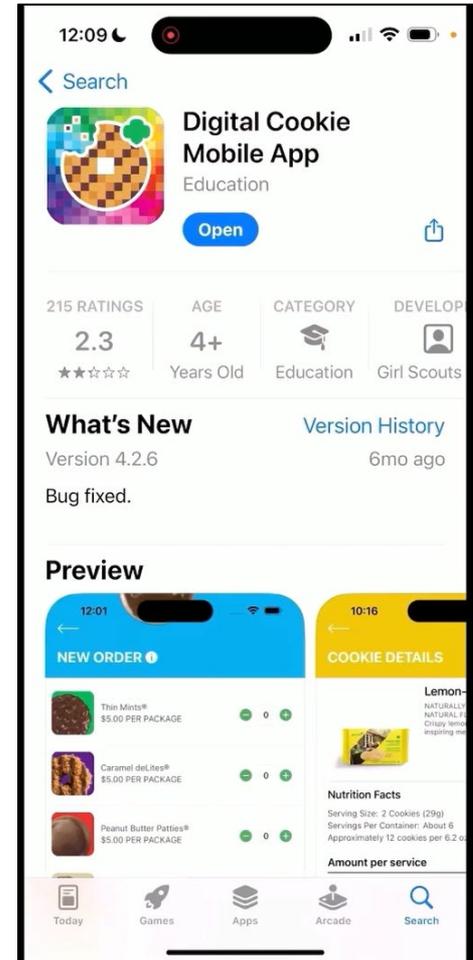




# Mobile App Girl Scouts & Caregivers

## Digital Cookie Mobile App

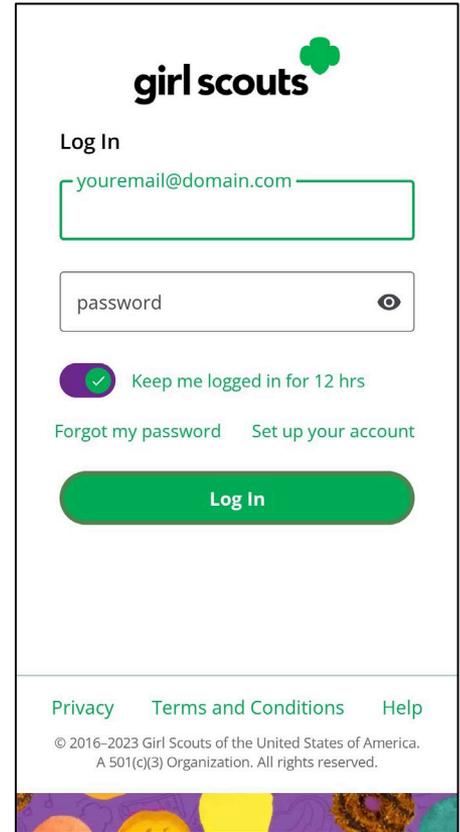
- Download a new version of the mobile app each year.
- Mobile app found in iTunes or Google Play store.





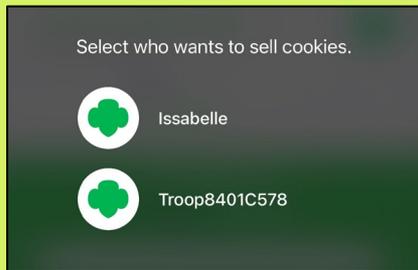
## Logging In

- **Use the same email and password use for Digital Cookie**
- **Girl Scout Cookie site must be published**



The screenshot shows the Girl Scouts login interface. At the top right is the "girl scouts" logo with a green trefoil. Below it is the "Log In" heading. There are two input fields: the first is for an email address, containing the placeholder "youremail@domain.com"; the second is for a password, containing the placeholder "password" and a toggle icon for visibility. Below the password field is a checked checkbox labeled "Keep me logged in for 12 hrs". At the bottom of the login section are two links: "Forgot my password" and "Set up your account". A large green "Log In" button is centered below these links. At the very bottom of the page, there are links for "Privacy", "Terms and Conditions", and "Help", followed by a copyright notice: "© 2016–2023 Girl Scouts of the United States of America. A 501(c)(3) Organization. All rights reserved." The bottom edge of the page features a decorative border with colorful circles and a cookie.

# Digital Cookie Home Screen

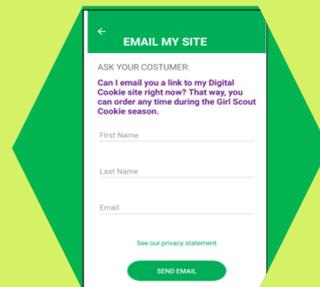


Select Girl Scout's Name



## Visit My Site

Customers can scan the QR code to visit the Troop's Cookie Site.



## Email My Site

Girl Scout's can send a marketing email to a customer.

# New Cookie Order

Girl Scout Digital Cookie  
October 3, 2024

Hello, arMa!

478 packages to go!  
Sold: 22 Goal: 500

22 Sold online 0 Sold offline  
Last Updated Oct 03 at 2:00PM CDT

+ New Cookie Order

Visit My Site Email My Site

All Orders

MOST RECENT

Cookies In Hand 2 Total >

8:54

NEW ORDER ⓘ

- Thin Mints® \$5.00 PER PACKAGE - 0 +
- Adventurefuls™ \$5.00 PER PACKAGE - 0 +
- Samoas® \$5.00 PER PACKAGE - 0 +
- Tagalongs® \$5.00 PER PACKAGE - 0 +
- Do-si-dos® \$5.00 PER PACKAGE - 0 +
- Trefoils® \$5.00 PER PACKAGE - 0 +
- Toffee-tastic® \$5.00 PER PACKAGE GLUTEN-FREE - 0 +

---

- Girl Scout S'mores® \$5.00 PER PACKAGE - 1 +
- Lemon-Ups® \$5.00 PER PACKAGE - 2 +
- Donate Cookies \$5.00 PER PACKAGE - 0 +

*New Gift Options!*

- Gift Box  
Send 6 cookie packages in a gift box for an additional \$5.00 SHIPPING ONLY - 0 +

CHECKOUT



# New Cookie Order

Step 2: Select how the customer would like to receive their cookies.

**IMPORTANT:** If you do not have cookies to hand the customer at the time of purchase, DO NOT select “Give cookies to customer now”.

ASK YOUR CUSTOMER:

How would you like to get your cookies?

Give cookies to customer now i FREE

Deliver in person later i FREE

\* Subject to parent / guardian approval.

\* Delivery will occur within a few weeks.

Ship cookies to customer i \$12.99

\* Minimum order is 4 packages.

\* Estimated arrival is 2-15 business days

CONTINUE

CHECKOUT i \$20.00

ASK YOUR CUSTOMER:

How would you like to get your cookies?

Give cookies to customer now i FREE

Deliver in person later i FREE

What would your customer like to do if their order is not approved within 5 days?

Donate their cookies

Cancel their order

\* Subject to parent / guardian approval.

\* Delivery will occur within a few weeks.

Ship cookies to customer i \$12.99

\* Minimum order is 4 packages.

\* Estimated arrival is 2-15 business days

CONTINUE

Deliver in person later

CHECKOUT i \$20.00

Deliver in person later Edit

Delivery to i

First Name

Last Name

Phone

Are you sending the Cookies in "care of" another person or to a company?

Address 1

Address 2 (Optional)

City

State ZIP

Ship cookies to customer

CHECKOUT i \$20.00

Ship cookies to customer Edit

Ship to i

First Name

Last Name

Phone

Are you sending the Cookies in "care of" another person or to a company?

Address 1

Address 2 (Optional)

City

State ZIP



# All Orders

Girl Scout Digital Cookie  
October 3, 2024

Hello, arMa!

478 packages to go!  
Sold: 22 Goal: 500

22 Sold online 0 Sold offline  
Last Updated Oct 03 at 2:00PM CDT

+ New Cookie Order

Visit My Site Email My Site

All Orders

MOST RECENT

Cookies In Hand 2 Total >

All Orders

MOST RECENT

Cookies In Hand 0 Total

Approve For Delivery 2 Total >

ORDERS

Orders to Deliver, 4 orders

10/08/24	Packages: 13	
Deliver to: <b>Jenny Tone</b> >		
1231 Upas St		
San Diego, CA 92103-5127		
09/26/24	Packages: 6	
Deliver to: <b>Zoe test</b> >		
3439 NE Sandy Blvd		
Portland, OR 97232-1959		
09/26/24	Packages: 1	
Deliver to: <b>Zoe Test</b> >		
135 Elm St		
Bremerton, WA 98310-2089		

ORDER DETAILS

Approve For Delivery

ORDER DATE 10/08/2024 08:04 PM CST #0578

DELIVER TO:  
**Jenny Tone**  
1231 Upas St  
San Diego, CA 92103-5127  
619-867-5309

ORDER STATUS Needs Approval

DAYS LEFT TO APPROVE: 4

IF NOT APPROVED: Cancel Order

Before approving the order, check:  
\* The delivery address.  
\* Your cookie inventory

When you approve the order for delivery, the customer's credit card will be charged.

Approve Order

Decline Order

Cookies Selected

- Thin Mints®, 4 packages
- Peanut Butter Patties®, 3 packages
- Peanut Butter Sandwich, 6 packages

ORDER SUMMARY



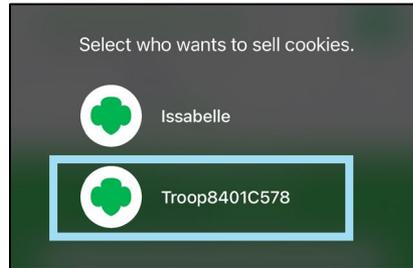


# Mobile App Booths

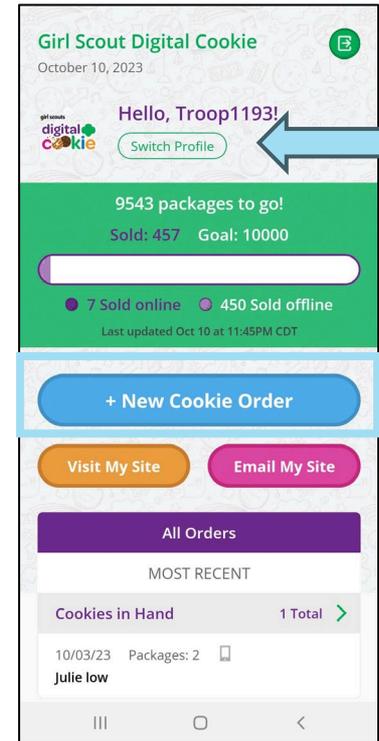
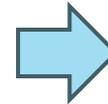


## Placing an order at a cookie booth

# New Cookie Order

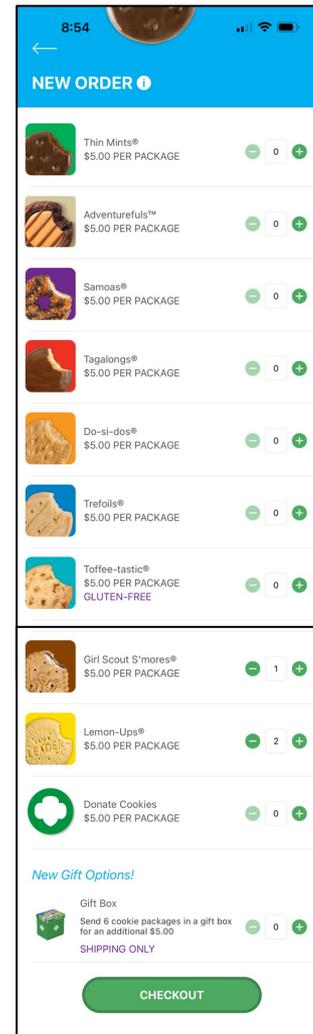


Select the troop role



# New Cookie Order

## Step 1: Select Cookie Varieties



# New Cookie Order

Step 2: Select how the customer would like to receive their cookies.

ASK YOUR CUSTOMER:  
How would you like to get your cookies?

Give cookies to customer now <sup>i</sup> FREE

Deliver in person later <sup>i</sup> FREE

- Subject to parent / guardian approval.
- Delivery will occur within a few weeks.

Ship cookies to customer <sup>i</sup> \$12.99

- Minimum order is 4 packages.
- Estimated arrival is 2-15 business days

CONTINUE



CHECKOUT <sup>i</sup> \$20.00

ASK YOUR CUSTOMER:  
How would you like to get your cookies?

Give cookies to customer now <sup>i</sup> FREE

NOT sold at a booth

Sold at a booth:  
Choose Booth

Select booth to continue

Deliver in person later <sup>i</sup> FREE

- Subject to parent / guardian approval.
- Delivery will occur within a few weeks.

Ship cookies to customer <sup>i</sup> \$12.99

- Minimum order is 4 packages.
- Estimated arrival is 2-15 business days

CONTINUE

Give cookies to customer now <sup>i</sup> FREE

NOT sold at a booth

Sold at a booth:  
Choose Booth

Select booth to continue

Deliver in person later <sup>i</sup> FREE

- Subject to parent / guardian approval.
- Delivery will occur within a few weeks.

Ship cookies to customer <sup>i</sup> \$12.99

- Minimum order is 4 packages.
- Estimated arrival is 2-15 business days

Cancel List of Booth Done

Lowes Home Improvement/Skibo Road : 03:30 PM -  
Lowes Home Improvement/Skibo Road : 04:00 PM -

CHECKOUT <sup>i</sup> \$20.00

ASK YOUR CUSTOMER:  
How would you like to get your cookies?

Give cookies to customer now <sup>i</sup> FREE

NOT sold at a booth

Sold at a booth:  
Lowes Home Improvement/Skibo Road :  
04:00 PM - 04:30 PM ET

Deliver in person later <sup>i</sup> FREE

- Subject to parent / guardian approval.
- Delivery will occur within a few weeks.

Ship cookies to customer <sup>i</sup> \$12.99

- Minimum order is 4 packages.
- Estimated arrival is 2-15 business days

CONTINUE



# New Cookie Order

Step 3: Select how the customer would like to pay

**REVIEW ORDER 1** \$20.00

1 Girl Scout S'mores®	\$5.00
2 Lemon-Ups®	\$10.00
1 Toffee-tastic®	\$5.00

SUBTOTAL \$20.00  
Give cookies to customer now FREE  
Not sold at a booth

**TOTAL \$20.00**

[Edit Order](#)

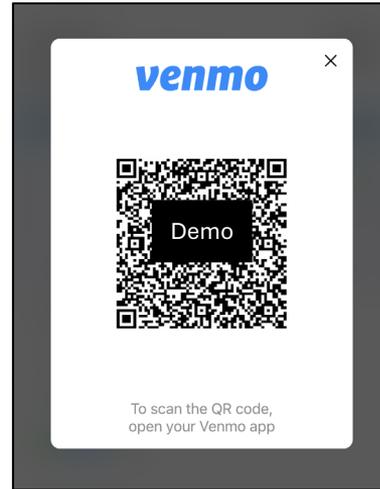
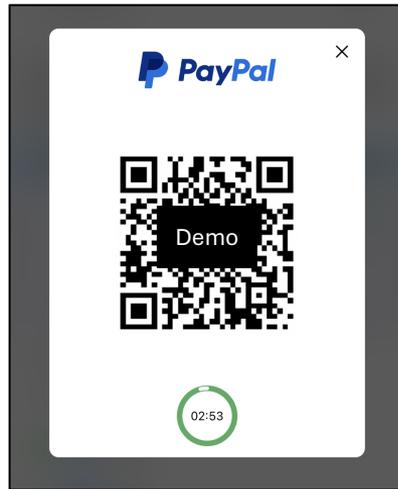
**Do not use public wi-fi to send your order.**  
**Do not hand your mobile device to the customer.**

CHOOSE A WAY TO PAY:

- Credit Card
-  PayPal 
-  Venmo

All sales are final.

**PLACE ORDER**



Only available for "Give cookies to customer now" orders



# New Cookie Order

Step 3: Select how the customer would like to pay

**REVIEW ORDER 1** \$20.00

1 Girl Scout S'mores®	\$5.00
2 Lemon-Ups®	\$10.00
1 Toffee-tastic®	\$5.00

SUBTOTAL **\$20.00**  
Give cookies to customer now **FREE**  
Not sold at a booth

**TOTAL \$20.00**

Edit Order

Do not use public wi-fi to send your order.  
Do not hand your mobile device to the customer.

CHOOSE A WAY TO PAY:

Credit Card

PayPal

Venmo

All sales are final.

**PLACE ORDER**

**REVIEW ORDER 1** \$20.00

Card Number

CVV or 3CSC

Expiration Date  Month  Year

Name on credit card and contact details:

First Name (optional)

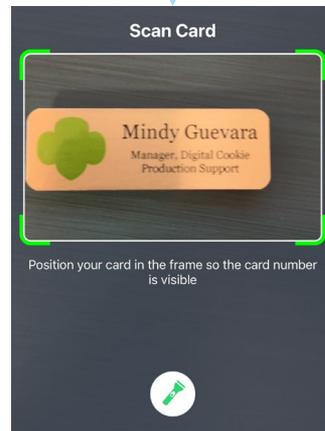
Last Name (optional)

Billing Email (optional)

ZIP (optional)

All sales are final.

**PLACE ORDER**



**Use the Scan Card feature instead of typing all the numbers.**  
Tip: Have good lighting and double-check the numbers before placing the order.





REMEMBER TO SAY:

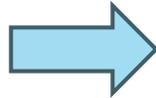
**Thank YOU!**

Order Number  
**05759813**

Delivery  
**Did you hand the cookies to customer?**

**YES**

All sales are final  
For Help: [digitalcookiesupport@girlscouts.org](mailto:digitalcookiesupport@girlscouts.org)



REMEMBER TO SAY:

**Thank YOU!**

Order Number  
**05759813**

Delivery  
**Customer received cookies**

**DONE**

All sales are final  
For Help: [digitalcookiesupport@girlscouts.org](mailto:digitalcookiesupport@girlscouts.org)





# Digital Cookie Customer Experience

# Customer View-Placing Order

## Jan's Digital Cookie® Store

**GIRL SCOUTS ROCK!**  
My Cookie Story  
go to disney learn to run a business

483 Packages Left To Go!  
Help me reach my goal. Thanks for your support.  
0 50 100 150 200 250 300 350 400 450 500

donate a few for 2X the benefit.  
\* Click on a cookie image to learn more!

	PRICE	QTY	AMOUNT
Thin Mints®	\$6.00	<input type="text"/>	
Samoas®	\$6.00	<input type="text"/>	
Tagalongs®	\$6.00	<input type="text"/>	
Adventurefuls®	\$6.00	<input type="text"/>	
Do-si-dos®	\$6.00	<input type="text"/>	
Trefoils®	\$6.00	<input type="text"/>	
Lemon-Ups®	\$6.00	<input type="text"/>	
Girl Scout S'mores®	\$6.00	<input type="text"/>	
Toffee-tastic® GLUTEN-FREE	\$6.00	<input type="text"/>	
Donate Cookies Your donation helps Girl Scouts in my community give cookies to local heroes. <a href="#">See details</a> * Donations go to Cancer Society. * No shipping cost. * If ordering cookies for yourself, donations do not count for shipping 4 pkg minimum.	\$6.00	<input type="text"/>	

**Customer enters package quantity**

**Meet the Cookies** Trefoils® Iconic shortbread cookies

### ORDER SUMMARY

	QTY	AMOUNT
<b>TOTAL</b>		<b>\$0.00</b>

**Checkout**

[FAQ's on Cookie Orders](#)

Gift Box  
Send 6 cookie packages in a gift box for an additional \$5.00. SHIPPING ONLY  
[+ Add Gift Box](#)

QUANTITY AMOUNT

### CHOOSE YOUR DELIVERY METHOD

Delivery methods cannot be combined.

**Ship the cookies**  
\* 4 package minimum. [See details](#)

**Have Girl Scout SahSS deliver the cookies**  
\* Have your order delivered for free. [See details](#)

**Select Delivery Method**



# Customer View-Checkout

## Order Checkout

- DELIVER TO**

(in case we need to reach you)
- ORDER PREFERENCES**
- CONNECT WITH GIRL SCOUTS** (optional)
- PAYMENT DETAILS**

### YOUR COOKIE ORDER Edit

	QTY	AMOUNT
Thin Mints®	4	\$24.00
Adventurefuls®	2	\$12.00
Trefoils®	2	\$12.00
Donate Cookies	5	\$30.00
<b>Subtotal</b>		<b>\$78.00</b>
<u>In-Person Delivery</u>		FREE
<b>TOTAL</b>		<b>\$78.00</b>

\* If your In-Person delivery order is approved within 5 days, you'll be contacted by Girl Scout Jan and her caregiver to arrange delivery. Thanks for your patience. All sales are final.

\* By clicking the PLACE ORDER button, I agree to be bound by the [Terms of Use](#) and [Privacy Notice](#).

I have read, understand, and accept that all sales are final and cannot be changed or cancelled once placed. Please verify all billing, delivery address information, and items selected for purchase are correct before submitting your order.

Additional Information from Customers →



# Customer View-Confirmation

### Order Checkout

- DELIVER TO** [Edit](#) ✓  
 Amelia Gabble  
 1231 Upas St  
 San Diego, CA 92103-5127  
 619-867-5309  
 mgtags22@gmail.com
- ORDER PREFERENCES** [Edit](#) ✓  
 Getting your order delivered by Girl Scout Jan requires approval by her parent. If your order is not approved within 5 days, what would you like to do?  
 ✓ Donate my order to: Cancer Society
- CONNECT WITH GIRL SCOUTS** (optional) [Edit](#) ✓  
 Connect with Girl Scouts  
 ✓ I was a Girl Scout!
- PAYMENT DETAILS**

Pay with card

Cardholder Name

Card Number

Expiration Date (MM/YY) CVV (3 digits)

[Choose another way to pay](#)

Billing Address  
 Same as Delivery Address

*Please review your cookie order and select "Place Order".*

### YOUR COOKIE ORDER

[Edit](#) ✓
 

	QTY	AMOUNT
Thin Mints®	5	\$30.00
Adventurefuls®	3	\$18.00
Trefolis®	2	\$12.00
Donate Cookies	3	\$18.00
<b>Subtotal</b>		<b>\$78.00</b>
<b>In-Person Delivery</b>		<b>FREE</b>
<b>TOTAL</b>		<b>\$78.00</b>

\* If your In-Person delivery order is approved within 5 days, you'll be contacted by Girl Scout Jan and her caregiver to arrange delivery. Thanks for your patience. All sales are final.

[PLACE ORDER](#)

\* By clicking the PLACE ORDER button, I agree to be bound by the [Terms of Use](#) and [Privacy Notice](#).

I have read, understand, and accept that all sales are final and cannot be changed or cancelled once placed. Please verify all billing, delivery address information, and items selected for purchase are correct before submitting your order.

## Thanks for your order!

[Print](#)

Your Girl Scout cookie order was placed on **June 21, 2023**. Your order number is **#00112185**.

- \* A confirmation email with your order details will be sent to: [mgtags22@gmail.com](mailto:mgtags22@gmail.com)
- \* Your order has been sent for parent approval. This could take up to 5 days.
- \* If your delivery request is approved, you'll be contacted by the Girl Scout when she can deliver the cookies. In-Person delivery will be fulfilled based on the Girl Scout's personal supply of cookies, local availability, and the timing of the order. We appreciate your patience.
- \* If In-Person delivery is not approved, your order will be canceled.

YOUR ORDER	AMOUNT
Thin Mints® 5 packages	\$22.50
<b>Order Subtotal</b>	<b>\$22.50</b>
<b>In-Person Delivery</b>	<b>FREE</b>
<b>TOTAL PAYMENT</b>	<b>\$22.50</b>

All cookie sales are final

**Thank you for supporting Test1001 with your purchase of delicious Girl Scout cookies.**

Test1001's council is Greater New York

The Girl Scout cookie program is the largest girl-led entrepreneurial program in the world.

**Tell Test1001 "THANKS FOR THE COOKIES"**

[Send a Cheer](#)

Thanks for your purchase. You've earned your Digital Cookie Patch! [Download and Share](#)

**MORE FROM GIRLSCOUTS**

- [Place a new order](#)
- [Join Girl Scouts](#)
- [Become a Volunteer!](#)

Send Girl Scout a Cheer

Place another order



## Digital Cookie Shipping Fees

Package Bracket	Digital Cookie 2023-2024 Consumer Charged Flat Fee
4-8	\$12.99 (tier A)
9-12	\$14.99 (tier B)

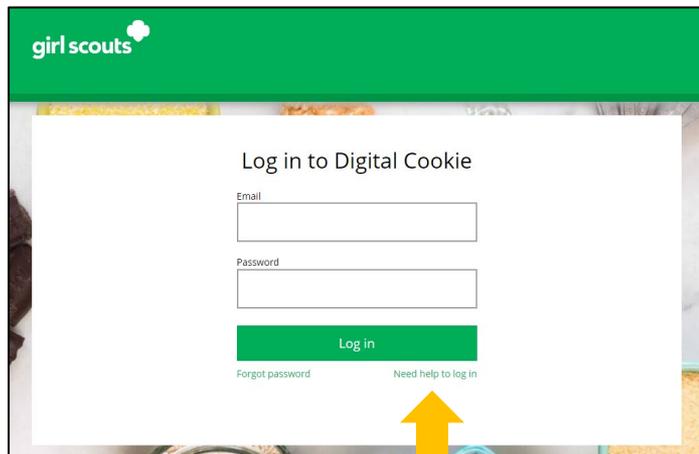
*For orders of 13 packages or more shipping is calculated as follows:  
13 packages of cookies: tier B (12 packages) + tier A (1 more package) = \$27.98  
25 packages of cookies: tier B x 2 (24 packages) + tier A (1 more package) = \$42.97*

*\$5.00 surcharge to orders shipping to Hawaii, Alaska, Puerto Rico, APO/FPO/DPO, Guam and US Virgin Islands*

- Don't make the decision for your customers, the answer is always no unless you ask.
- Customers want the cookies and are willing to pay shipping
- They have the option to not purchase shipped and still donate-that is more sales than not asking



# Digital Cookie Registration Self-help Steps



Need Help to  
Log In

## Help with Log In

### 1 Registration email

You must click the access link in your **Digital Cookie registration email** to log in for the first time and complete set up for Digital Cookie. (See our [tip sheets](#) steps 1-3.) it can take up to 15 minutes to receive the email. Check your spam folder too.

> [Request a registration email](#) [The registration process](#)

If you clicked the registration link and your email is not recognized, check if registration has started for your troop. If it's time, you'll be able to self-register. (See our [tip sheets](#) steps 4-7).

> [Check if registration has started for your troop.](#)

### 2 Problems with email address

The email you're trying to sign in with may be different than what the council supplied.

> [Check the email address that's on file for you](#)

### 3 Problems with password / too many attempts, locked out

If you forgot your password, or are using one from last year's cookie season, you need a new password.

> [Forgot your password](#)

If your account got locked from too many login attempts, go to the log in screen and try to log in 1 more time. You'll see a message with a link to unlock your account or to contact customer support.

> [Go to login](#)

It's still not working... [contact customer support](#)

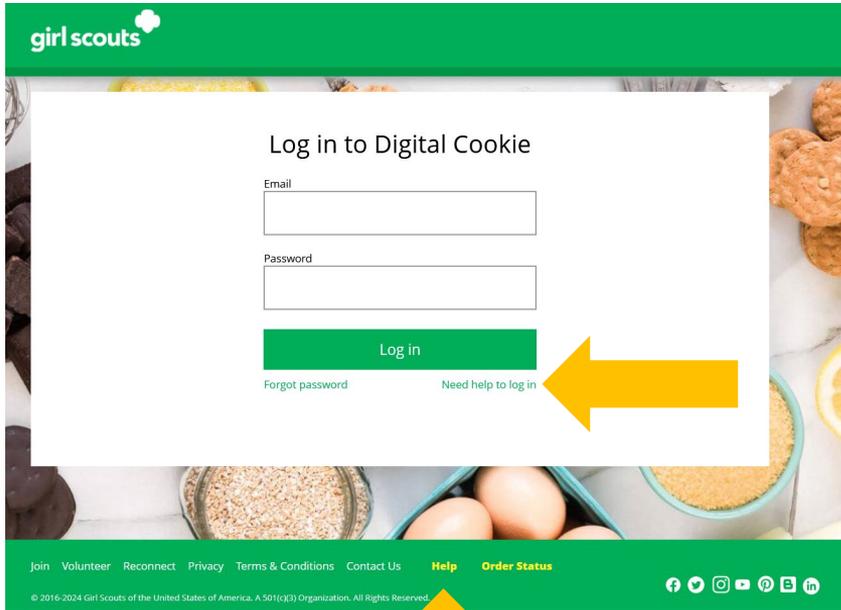
4



# Digital Cookie Help Center

# Digital Cookie Help Center

Your go-to place if you need support!



girl scouts

### Log in to Digital Cookie

Email

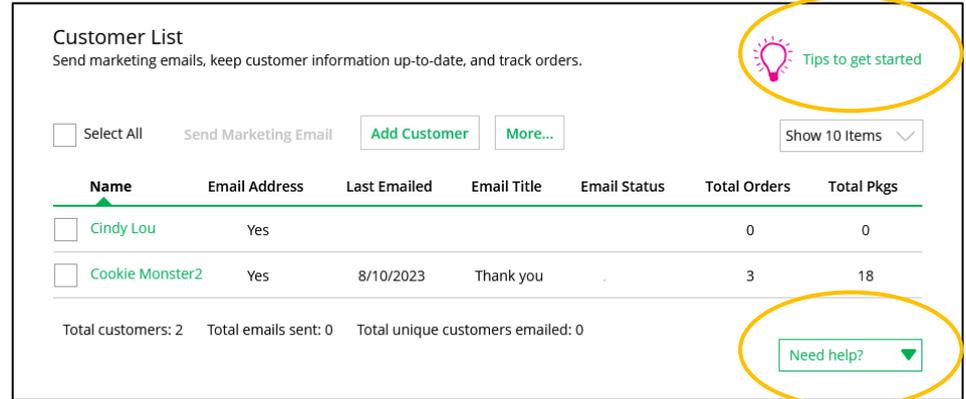
Password

**Log in**

[Forgot password](#) [Need help to log in](#)

Join Volunteer Reconnect Privacy Terms & Conditions Contact Us **Help** Order Status

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### Customer List

Send marketing emails, keep customer information up-to-date, and track orders.

Select All [Send Marketing Email](#) [Add Customer](#) [More...](#) [Show 10 Items](#)

Name	Email Address	Last Emailed	Email Title	Email Status	Total Orders	Total Pkgs
<input type="checkbox"/> <a href="#">Cindy Lou</a>	Yes				0	0
<input type="checkbox"/> <a href="#">Cookie Monster2</a>	Yes	8/10/2023	Thank you		3	18

Total customers: 2 Total emails sent: 0 Total unique customers emailed: 0

[Need help?](#)

Select which role and category you need support on.

**Help**

Parents and Girl Scouts   Volunteers   Your Customers

- Account setup**
  - registration • settings • password
  - [see FAQs](#)
- Cookie site setup**
  - set goals • your girl's story • approvals
  - [see FAQs](#)
- Customer records**
  - import • add/delete • send emails
  - [see FAQs](#)
- Cookie orders**
  - details • approve • order types
  - [see FAQs](#)
- Mobile app**
  - orders • approvals • credit cards
  - [see FAQs](#)
- My rewards**
  - view rewards • select rewards
  - [see all FAQs](#)
- Badges and learning**
  - how to earn • games and videos
  - [see FAQs](#)
- Quick tip instructions**
  - various topics • step-by-step pdfs
  - [see list](#)
- Quick tip videos**
  - various topics • short videos
  - [see list](#)

Need more help? [contact customer support](#)

[Live Chat](#)

Parents and Girl Scouts   Volunteers   Your Customers

- Account setup**
  - registration • settings • password
  - [see FAQs](#)
- Cookie site setup**
  - set goals • your girl's story • approvals
  - [see FAQs](#)
- Customer records**
  - import • add/delete • send emails
  - [see FAQs](#)

PARENTS AND GIRL SCOUTS

### Account setup

- Getting Started**
- If you need help with Account Setup,**  
Read our [Guide to Digital Cookie in Easy Steps](#).
- For Shipping-only councils,** watch this [video tutorial](#).
- For councils participating in In-Person Delivery and Shipping,**  
watch this [video tutorial](#).
- Registration**
- Settings**
- Account Locked**

Inside, each category will have detailed instructions, links to tip sheets, or even video tutorials to help you.

After looking, still can't find what you need? Contact customer support.

**Help**

Parents and Girl Scouts   Volunteers   Your Customers

- Account setup**
  - registration
  - settings
  - password
  - see FAQs
- Cookie site setup**
  - set goals
  - your girl's story
  - approvals
  - see FAQs
- Customer records**
  - import
  - add/delete
  - send emails
  - see FAQs
- Cookie orders**
  - details
  - approve
  - order types
  - see FAQs
- Mobile app**
  - orders
  - approvals
  - credit cards
  - see FAQs
- My rewards**
  - view rewards
  - select rewards
  - see all FAQs
- Badges and learning**
  - how to earn
  - games and videos
  - see FAQs
- Quick tip instructions**
  - various topics
  - step-by-step pdfs
  - see list
- Quick tip videos**
  - various topics
  - short videos
  - see list

Need more help? [contact customer support](#)

**Live Chat**

**Contact Us**

- Account Management**
  - Registration
  - Locked account / Password reset
  - Incorrect account information
- Cookie Page Setup**
  - Cookie page setup
- My Cookie Customers**
  - Customer list
  - Marketing emails
- My Cookie Orders**
  - Order details
  - Order issues
  - Mobile app

**FAQs**

- FAQs on all topics

**Additional Topics**

- eBudde™
- System errors
- Other questions or issues

**How are we doing?**

**Share ideas & feedback**

**Tutorials**

- 4 EASY STEPS to Get Started with Digital Cookie**
- Learn About Cookie Orders**
- How to Use Your Troop Dashboard**
- Tip sheets**

**Live Chat**

Click the topic you need help with and complete the form for more assistance.

Or click the Live Chat button to chat with a Digital Cookie support agent during business hours.

Thank You!



