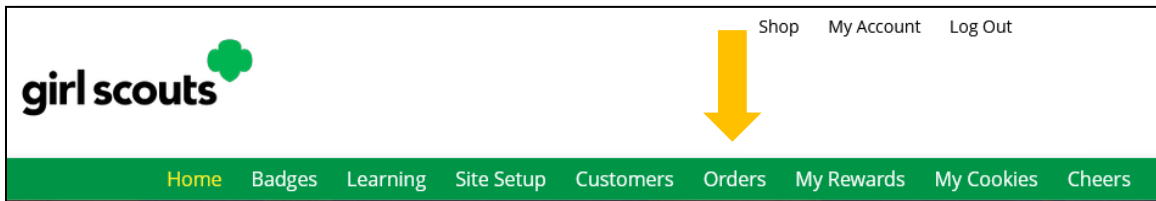


Digital Cookie®

Order Received (Shipped/Donated)

Congratulations! Your Girl Scout received an order that is being shipped directly to the customer and/or donated. There isn't anything you need to do (except remind your Girl Scout to send a Thank-You email), but here are things you will want to know.

Step 1: Once you are in the Digital Cookie site, click the “Orders” tab to see what orders you received.



Step 2: On the cookie orders page, you can see all of the orders that have been received. Girl Scouts can see who purchased the cookies, how many, when, and if they had them shipped or donated.

Digital Cookie Online Orders

3 Completed Digital Cookie Online Orders

Select all
 [Add to Customer List](#)
 [Export](#)
 Show 10 Items

	Paid by	Order #	Cookie pkgs	Order Date	Order Type	In Customer List
<input checked="" type="checkbox"/> View	Nina Smith	00112249	10	6/26/2023	Shipped	
View	Jasmin Winter	00112247	7	6/26/2023	In Person	<input checked="" type="checkbox"/>
View	Jane-Anne Cathcart	00112245	5	6/26/2023	Shipped	<input checked="" type="checkbox"/>



Grow your customer list! Select checkboxes for the names you want to add.

[Need Help?](#)

While you're in the site checking on sales, it's a great time for your Girl Scout to add customers, send follow-up emails, complete badge work, or explore the great tools on the website. Your Girl Scout will probably pick up some good cookie program tips along the way!

Digital Cookie®

Step 3: Clicking on the customer’s name for any of the orders will bring up details about what that customer ordered, including any donated boxes.

Digital Cookie Order

[< Back to cookie order list](#)

Order Detail	
Order Number: 05072649	Order Status: Shipment Pending
Ship To: Jessica Samuels	Order Type: Shipped
Shipping Address: 1711 Hall Dr Tallahassee, Florida 32303-5328	Order Date: 10/27/19 9:59 AM CDT
Shipping Phone: 729-037-2070	Shipped Date:
Customer Connection: Friend	Tracking #:
Ordered From: My Cookie Website	
Order Paid By: Jessica Samuels	
Billing Email: dcrest664-0@girlscouts.org	
Billing Phone: 729-037-2070	

Your troop volunteer has instructions on how these sales get credited to the Girl Scout’s account automatically. But rest assured it is an automatic process and she gets credit for digital sales the same as any other cookie sale.

Cookies Selected

- lemon-ups®, 1 package
- samoas®, 2 packages
- girl scout s'mores®, 1 package
- tagalongs®, 1 package
- thin mints®, 2 packages

SUMMARY

Purchased Packages: 7	\$33.00
Subtotal:	\$33.00
Shipping & Handling:	\$10.25
Order Total:	\$43.25
Added to sales goal:	7 packages

Don’t forget to have your Girl Scout send thank-you messages to make sure the customer becomes a repeat customer!

Step 4: If the customer is not in her Digital Cookie contact list, your Girl Scout can check the box in front of the customer’s name and click “Add to Customer List.” Then, the customer will be in her records for sending thank-you emails this year and marketing emails next year for repeat business.

Digital Cookie Online Orders

3 Completed Digital Cookie Online Orders

Select all
 [Add to Customer List](#)
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Grow your customer list! Select checkboxes for the names you want to add.

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